

### COLOR CONFORMANCE CONFERENCE '25

New Port Richey, FL (Tampa North) January 28–30, 2025





Your Hosts- Welcome!!!



# Where are You in your Color Control Journey?

January 28, 2025

Presented by

**David Hunter** 

### Agenda

#### **Reality of Color Quality Communications Today**

#### What is Manufacturing?

Process Control vs. Color Conformance

#### Moving from Subjective to Scientifically based Communications

- Quantifying color expectations
- Linking color expectations to print capabilities

#### **Productivity and Profitability**

- Starts at the Operator Know when producing waste
- Reporting efficiency and effectiveness in print process

#### **Conclusion**



### When Dealing with Customers...

#### **Reality of Print Approvals- Salable Print**

- Proofing "Match"
- G7 Compliant
- ISO Standards
- Score Carding

Let's take a closer look at the reality of each...

### Reality of Print Approvals



#### Approve - How to quantify acceptance?

- No easy way to quantify match
- Subjective
- Visual eye balling

Doesn't ensure color quality nor consistency



### Reality of G7

#### G7 is a methodology delivering shared common appearance

- G7 never promised color "match"
- G7 Methodology based Gray Balance & NPDC, process control not Color
- G7 doesn't quantify a color match...

Doesn't ensure color quality





### Reality of ISO Standards

#### Formulas that describe a way of printing...

- → ISO 12647-2 to 6 Printing Standards
- ◆ ISO 12647-7 Proofing Standards process control tolerances
- ♦ ISO 15339 Printing Standards (based on G7), no tolerances

No Ability to audit ISO print standards in North America



### Reality of Score Carding

#### **Process Score Cards don't predict color match**

- 5 points for each primary within 3 ΔE etc... process control
- 85 points Good Match? Can't relate to customer expectations
- Can't compare printers to one another: only to reference

Doesn't ensure color quality

EF		<b>*</b> /*
1.1	87.0	•
5.7	38.2	×
1.4	84.0	•
3.4	68.6	~
1.6	86.6	~



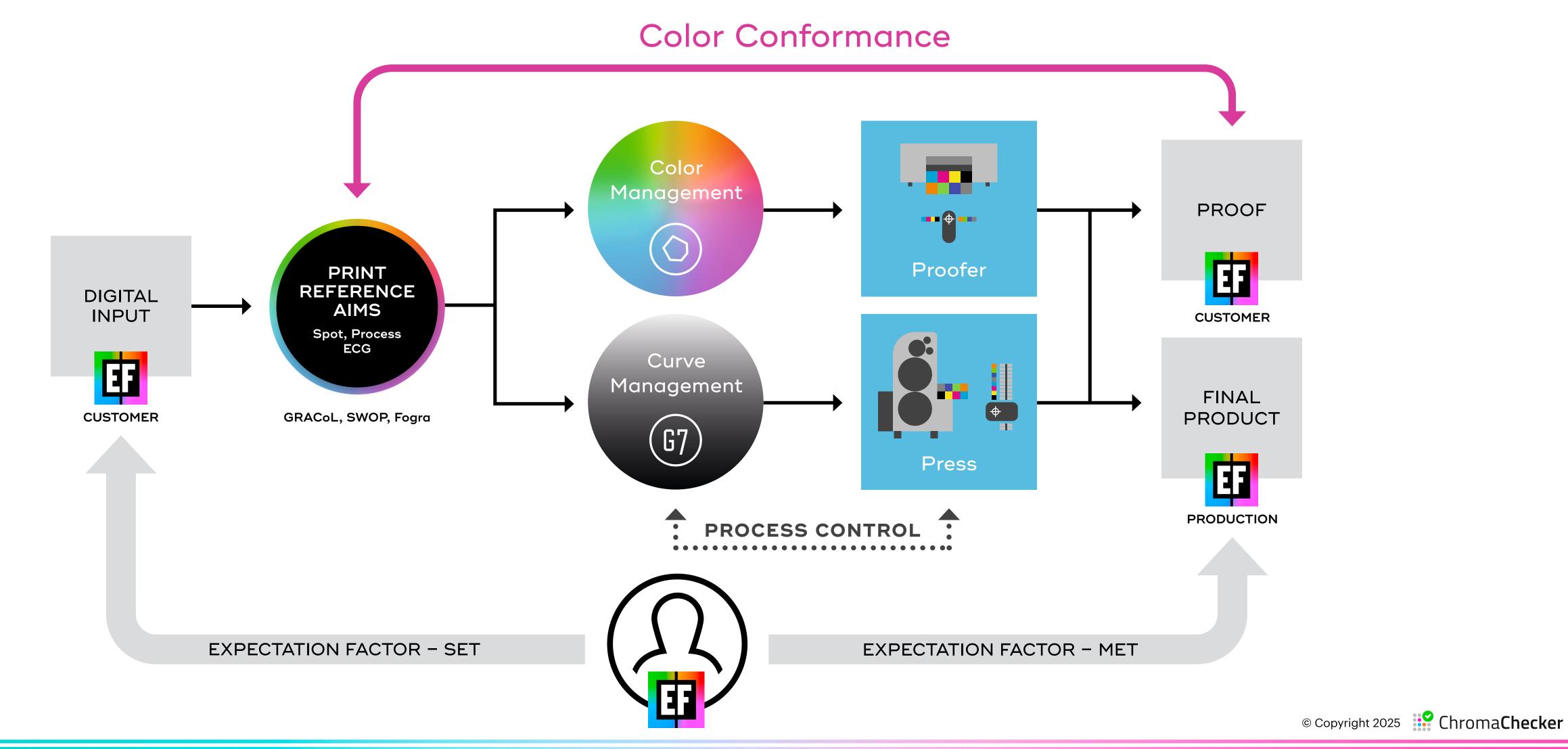
### **Process Control vs Color Conformance**

#### What is Manufacturing

- Taking raw materials and creating products that consistently meet customer expectations
- Process Control: Ensuring a process is predictable, stable and consistently operates at a target level of performance, with only normal variation
  - Proofing, ISO Standards, Score Cards, G7 methodology
- Color Conformance: Manufacturing quality color means meeting a customers color requirements/expectations, producing salable goods
  - Introducing: E-Factor metric
  - Depends on Process Control, better the process control, better the E-Factor



#### Manufacturing - products meeting Customer expectations



### Where is Your Company At?

GRAPHIC ARTS PRINT MANUFACTURING

SUBJECTIVE PERSONAL-BASED JUDGMENT

METRICAL-BASED SCIENTIFIC

VISUAL ASSESSMENT · COMPARATIVE COLOR MEASUREMENT · ADVANCED COLOR MEASUREMENT







#### **VISUAL**

Personal perception-based comparision to physical standard

- no knowledge required
- expensive and time-consuming personal supervision
- dependent on the person
- lighting conditions related
- uncontrolled metamerism
- no repeatability
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#### **SPECTRAL AIM**

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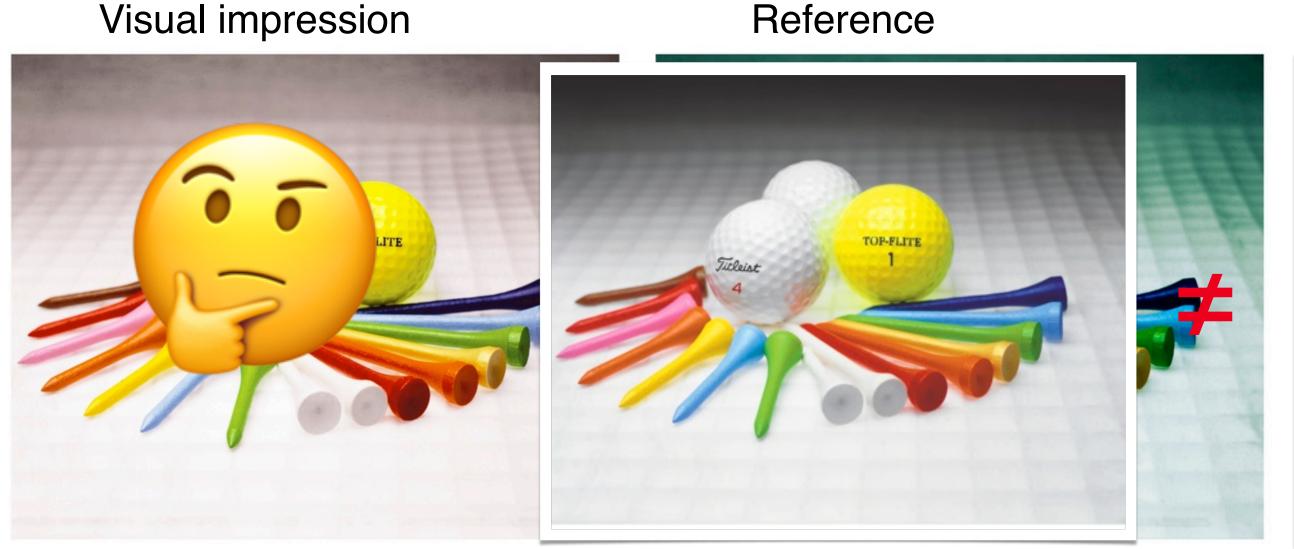
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### Customer Expectations – How Do You Know?

#### **Experience – Multiple Accepted and Rejected Job**

Person at printer that looked at jobs, understand difference



Actual



Objective numbers

Difference = ?

G7 Pass G7 Pass

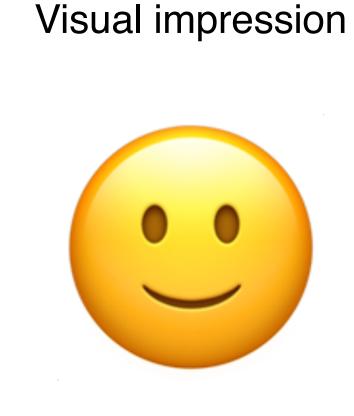


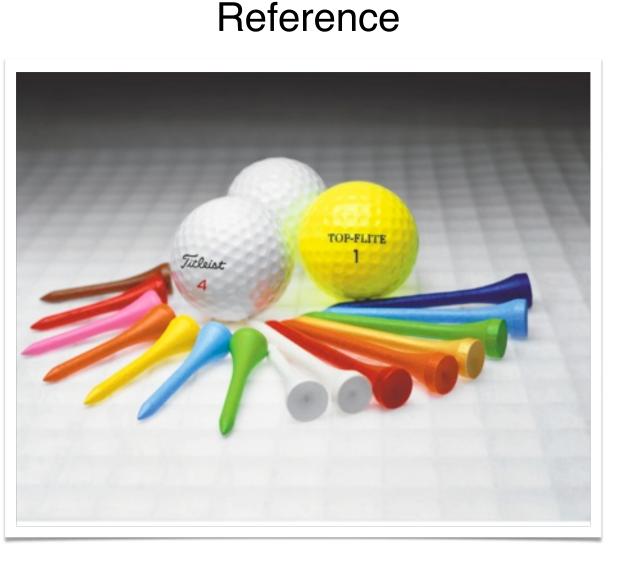


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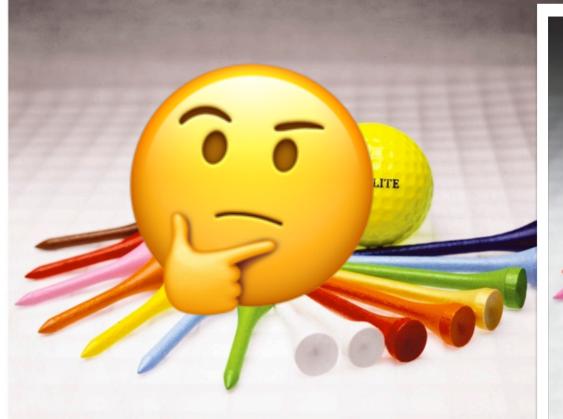
- Person at printer that looked at jobs, understand difference
- Tribal Knowledge human subjectivity can't translate
- Results in rejected jobs waste, loss of profitability

Visual impression

Reference

Actual

Objective numbers







Difference = ?

G7 Pass

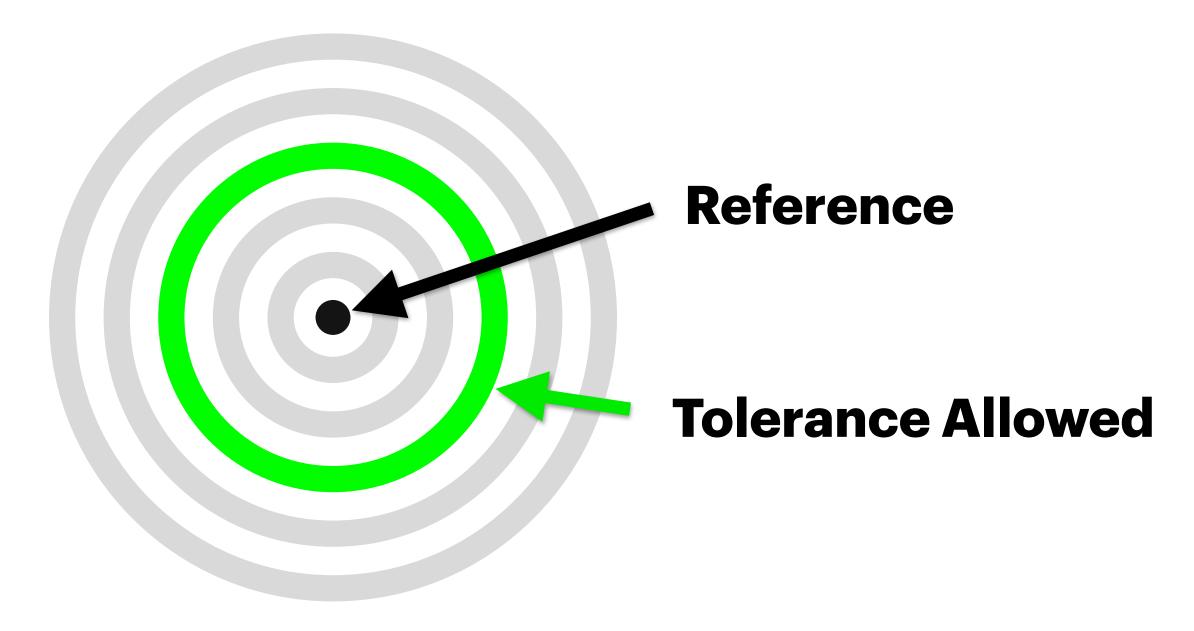
G7 Pass



### What If?

#### We Could Use One Number to assess Salability

Assess customer's Expectations (E-Factor) with number



• If Production is manufactured inside tolerance = Salable!



### What If? Color Conformance!

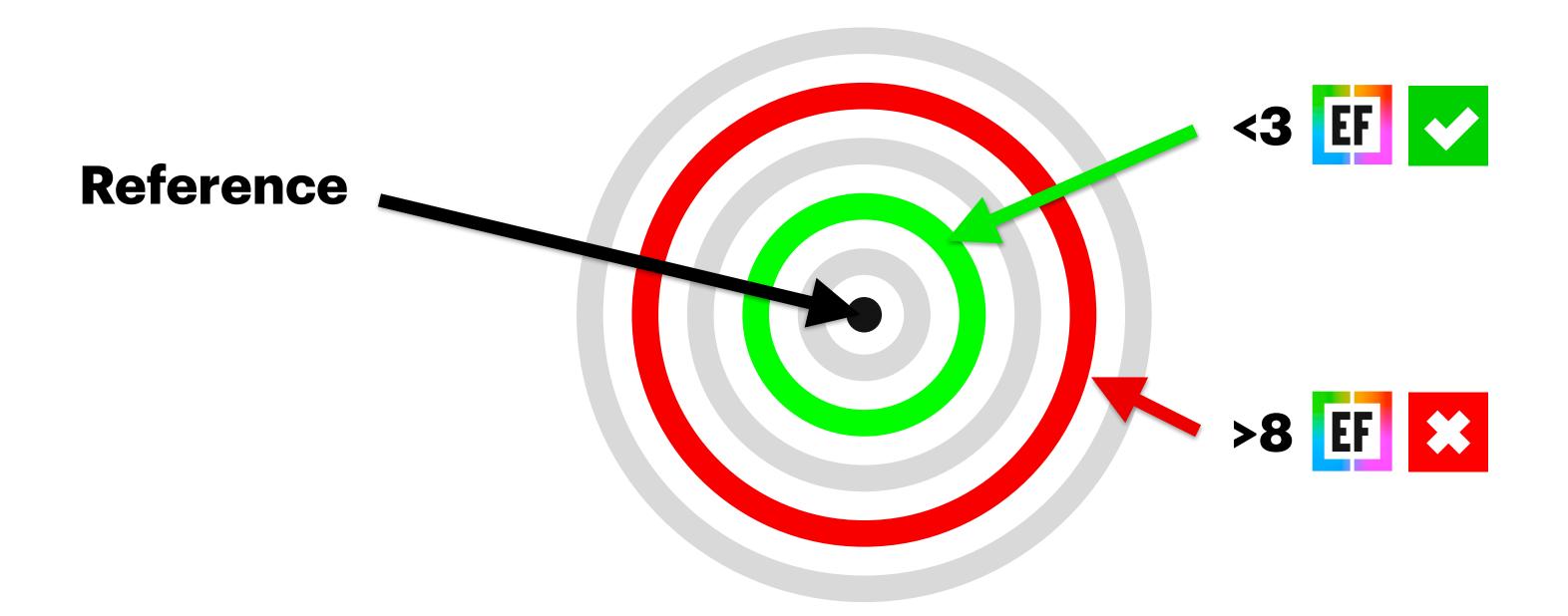
#### We Could Use One Number to Assess Salability

- Assess customer's expectations with this number
- Use to compare difference between print and reference
- Use to compare any two printing conditions to each other
- One number for operators to know if salable or waste
- Different tolerances for different types of work

### But if we know the Range of Acceptability...

#### **Industry Studies - Print Buyer Expectations**

- 93%+ Print Buyers will accept <3 E-Factor</li>
- 95%+ Print Buyers won't accept >8 E-Factor



### Industry Results: Color Conformance

#### **Industry Survey**

- For first time in Industry, can use "One" number to determine if match is acceptable
  or not most of time
  - E-Factor: 1-3 = Good or Excellent Match by vast majority
  - E-Factor: 3-8 = **Danger Zone: Unacceptable to some**
  - E-Factor: 8+ = Unacceptable by vast majority
- Danger Zone: most printing today
  - Unknown if Customer will accept, cause customer rejection and need to reprint (costing time and money) killing profitability
  - Most printers today manufacture in 4-6 E-Factor = Danger Zone

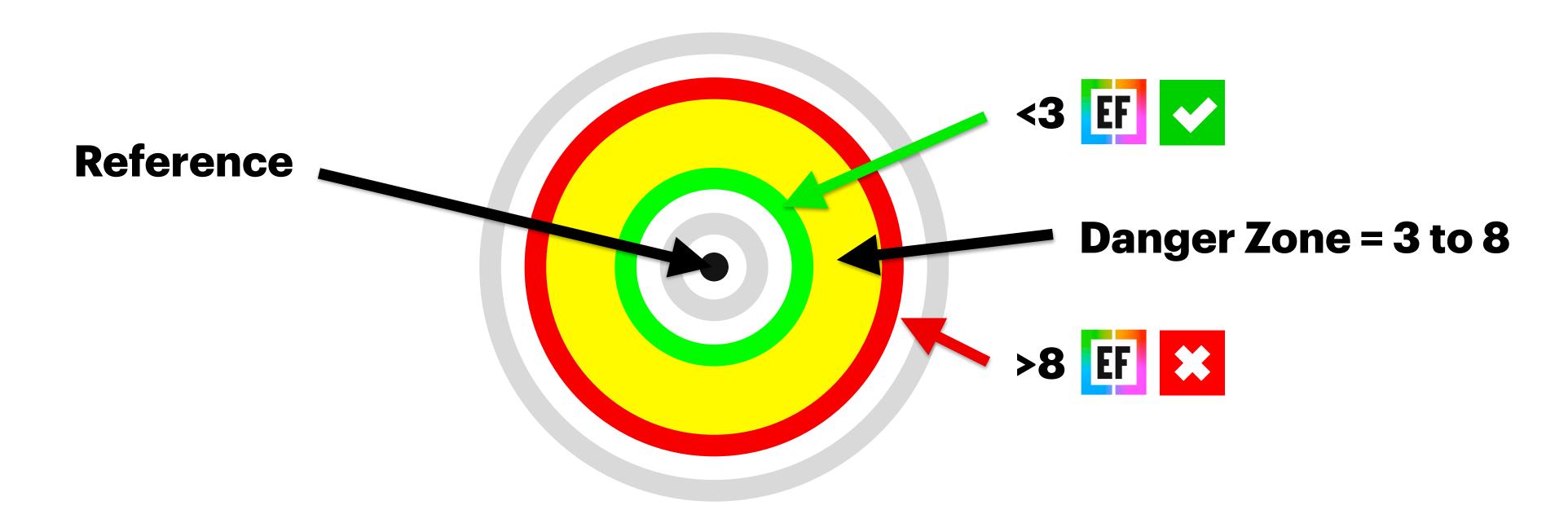




### But if we know the Range of Acceptability...

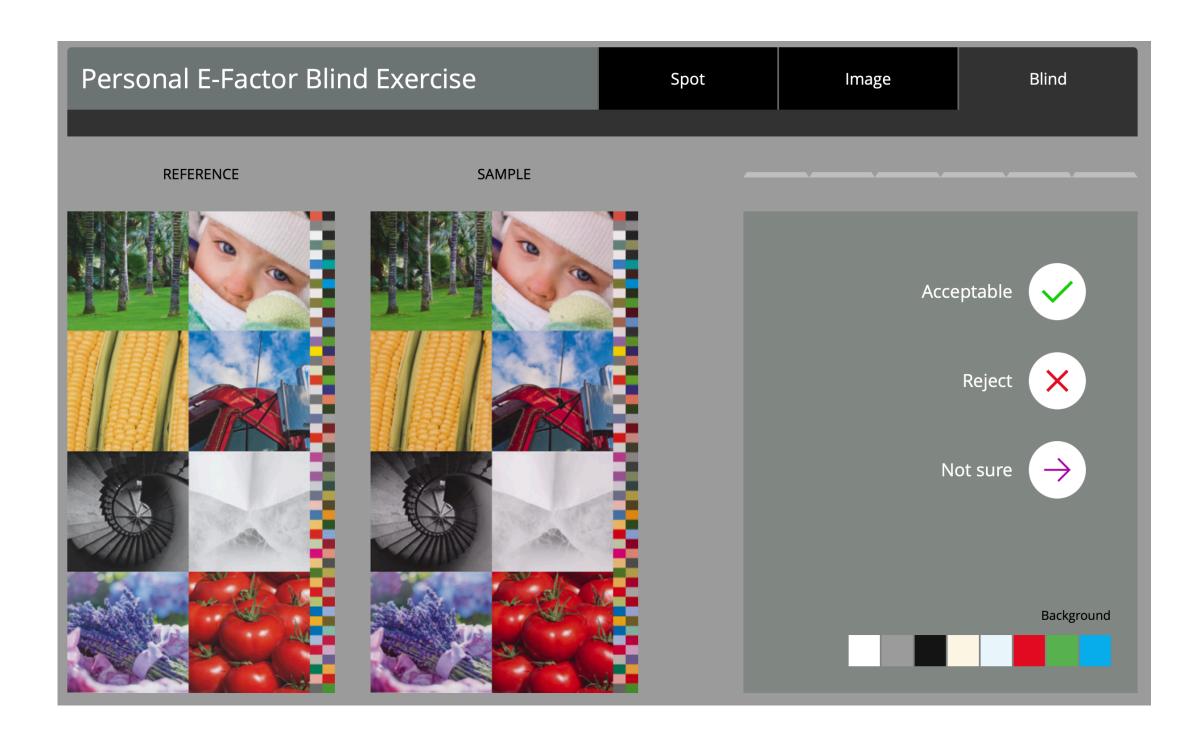
#### **Industry Studies – Print Buyer Expectations**

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### Determine Any Customer's Expectations

Free Web based exercise: <a href="https://chromachecker.com/cee/en/start">https://chromachecker.com/cee/en/start</a>



**Printed version for \$99** 



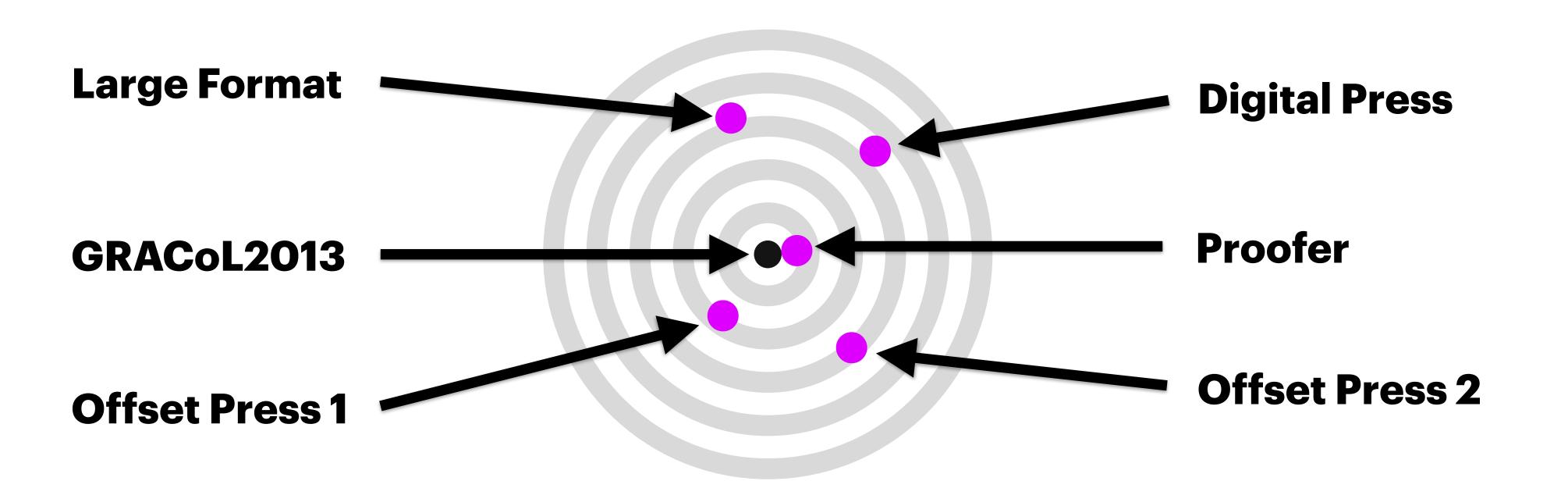
Each page is marked with one of the icons:



### Determine Any Printing Device's E-Factor

#### **Match Printers to Reference (GRACoL)**

- Each printer is a dart, within E-Factor tolerance?
- Do you know how your printers perform, every shift?



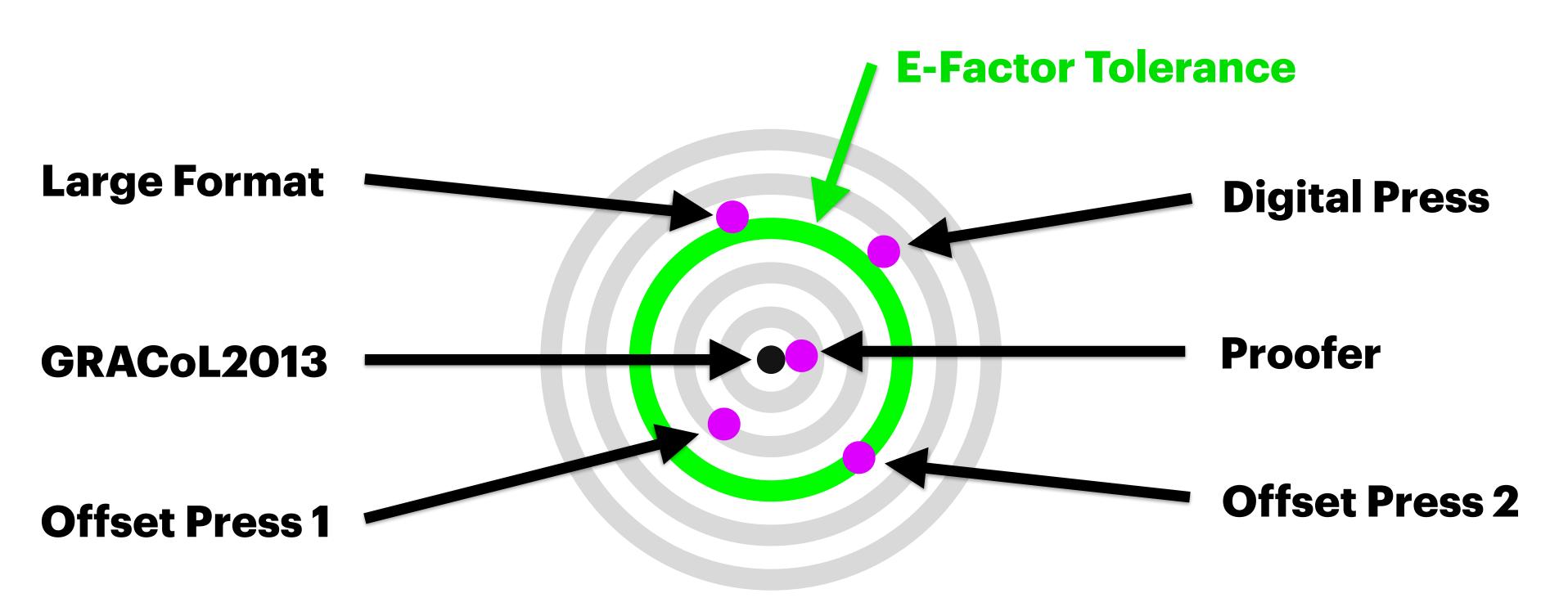




### Color Match - Quantify How Close?

#### **Define Plant Tolerance**

How close Required? Not only to reference, but to each other



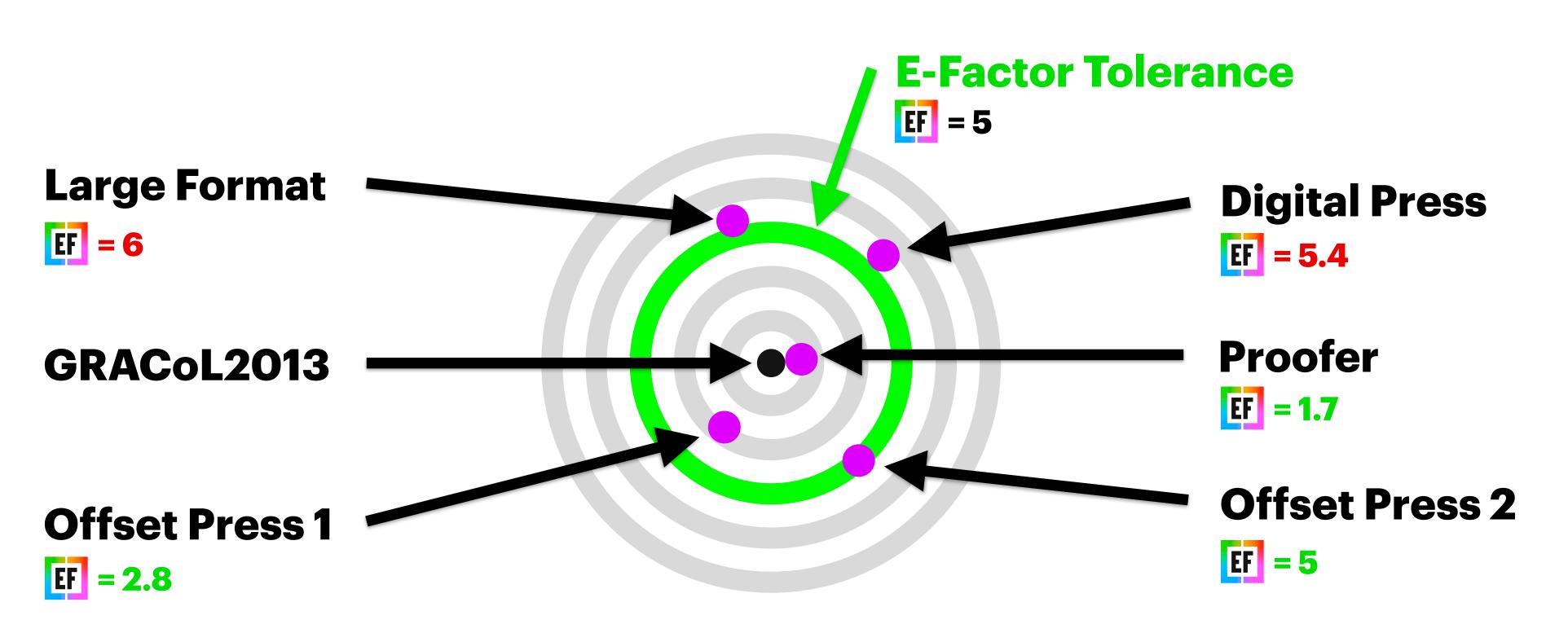




### Color Match - Quantify How Close?

#### **Define Plant Tolerance**

How close is Required? E-Factor metric…

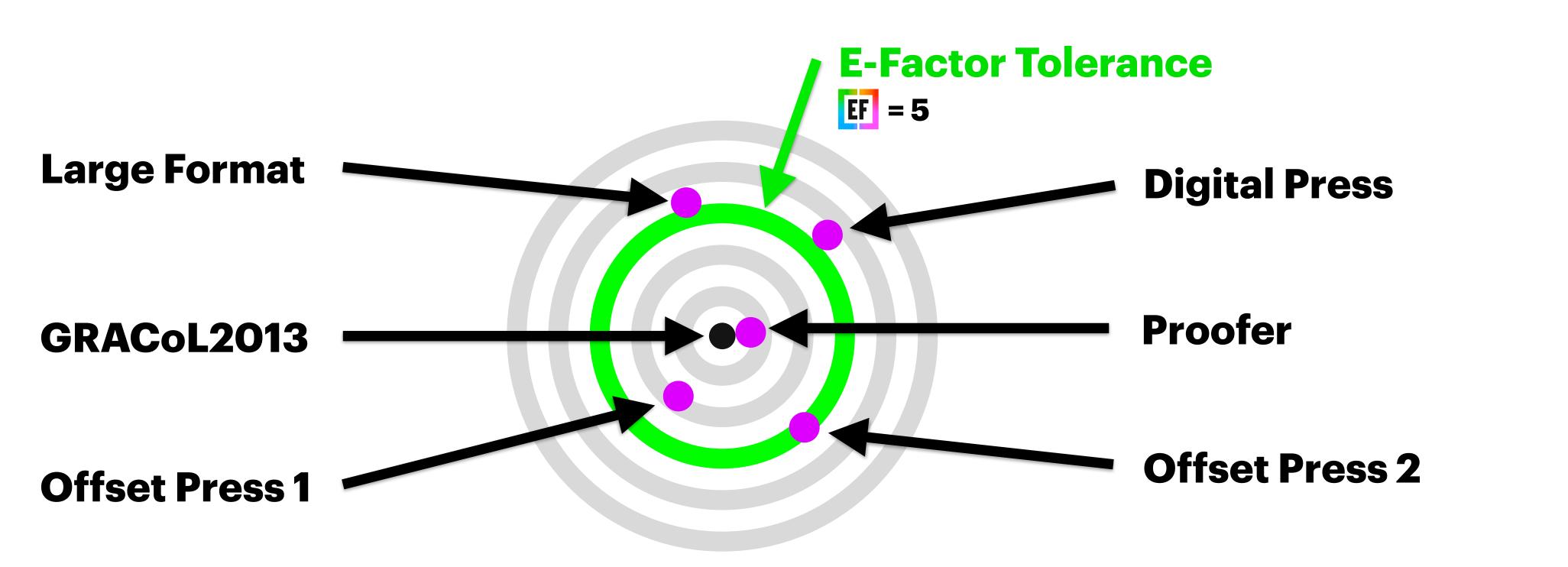




### Color Match - Quantify How Close?

#### How Many of you know what your E-Factors are for each of your printing devices?

How many of you are running a plant wide E-Factor Tolerance?



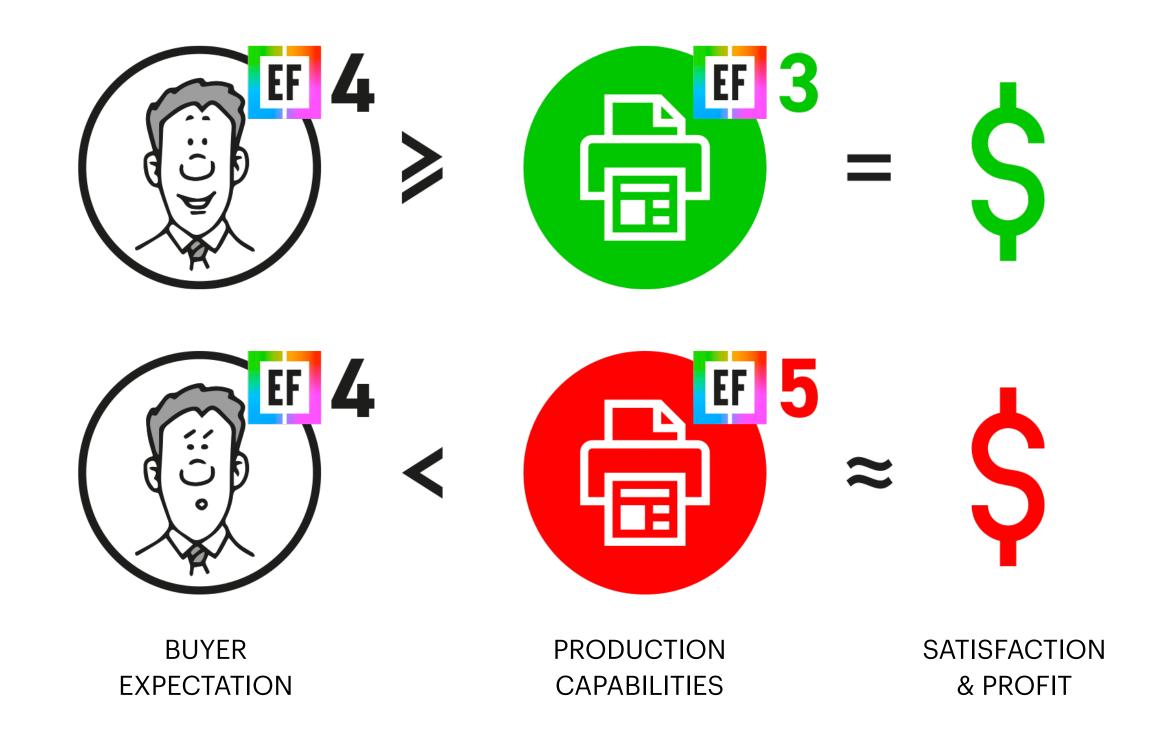




### Link Color Expectation to Print Capabilities

#### **Can Printer meet Customer Exceptions?**

Manufacturing: Take raw materials, create a product that consistently meets customer expectations

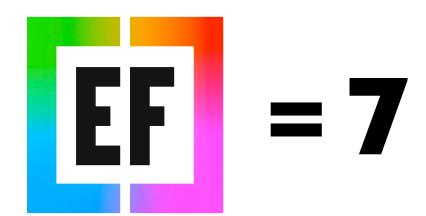




### Why Not Use G7 to define Color Match?

#### **Both are G7 Compliant – but NOT ACCEPTABLE**

- E-Factor = 7, not acceptable for many people
- Have multiple G7 prints, not match
- Not Color Conformance







## Actual Sample – HP Indigo: G7 Curves vs ICC Profiles

Better Process Control, better Color Conformance to GRACoL

- Apply G7 tone reproduction curve
  - Only affects tonality and gray balance

- Apply ICC Profiles, or ICC DeviceLinks
  - Affects Entire color space, CMY tints and Colors









### Print Manufacturing: Salable Numbers

ROAD MAP TO ANALYTICS BASED PRINT MANUFACTURING

#### SUBJECTIVE PERSONAL-BASED JUDGMENT

METRICAL-BASED SCIENTIFIC

VISUAL ASSESSMENT · COMPARATIVE COLOR MEASUREMENT · ADVANCED COLOR MEASUREMENT









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Personal perception-based comparision to physical standard

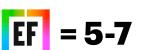
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**Printing** same way every day

**EF** = **7**+

**EF** = 4-5







**Printing** 

any way,

### **Profitability Critical for Sustainability**

#### 75% Printers operate on less than 2% margin\*

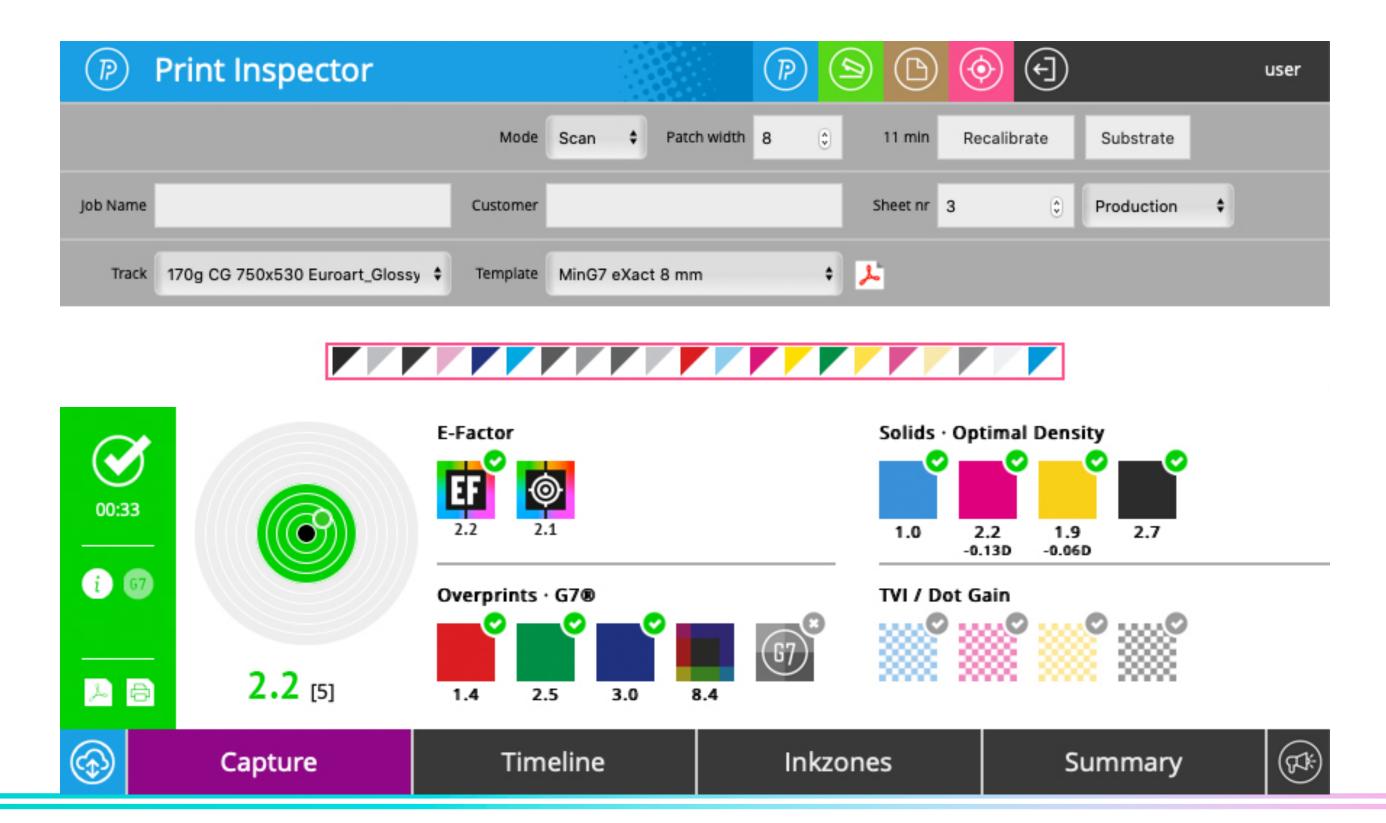
- Most Operators don't understand Profitability
  - Work hourly do job over no problem, more hours
- \$100 waste requires \$2000 additional sales to make up
  - Every rejected job hurts your company
- Management to provide tools and education to improve profitability
  - Help operators be accountable, rewards, feedback

\* 2020 PIA Survey

### **Operators Instantly Know if Acceptable**

#### Print, Measure, Simple Pass/Fail based on Color Conformance

Green is salable, Red is not



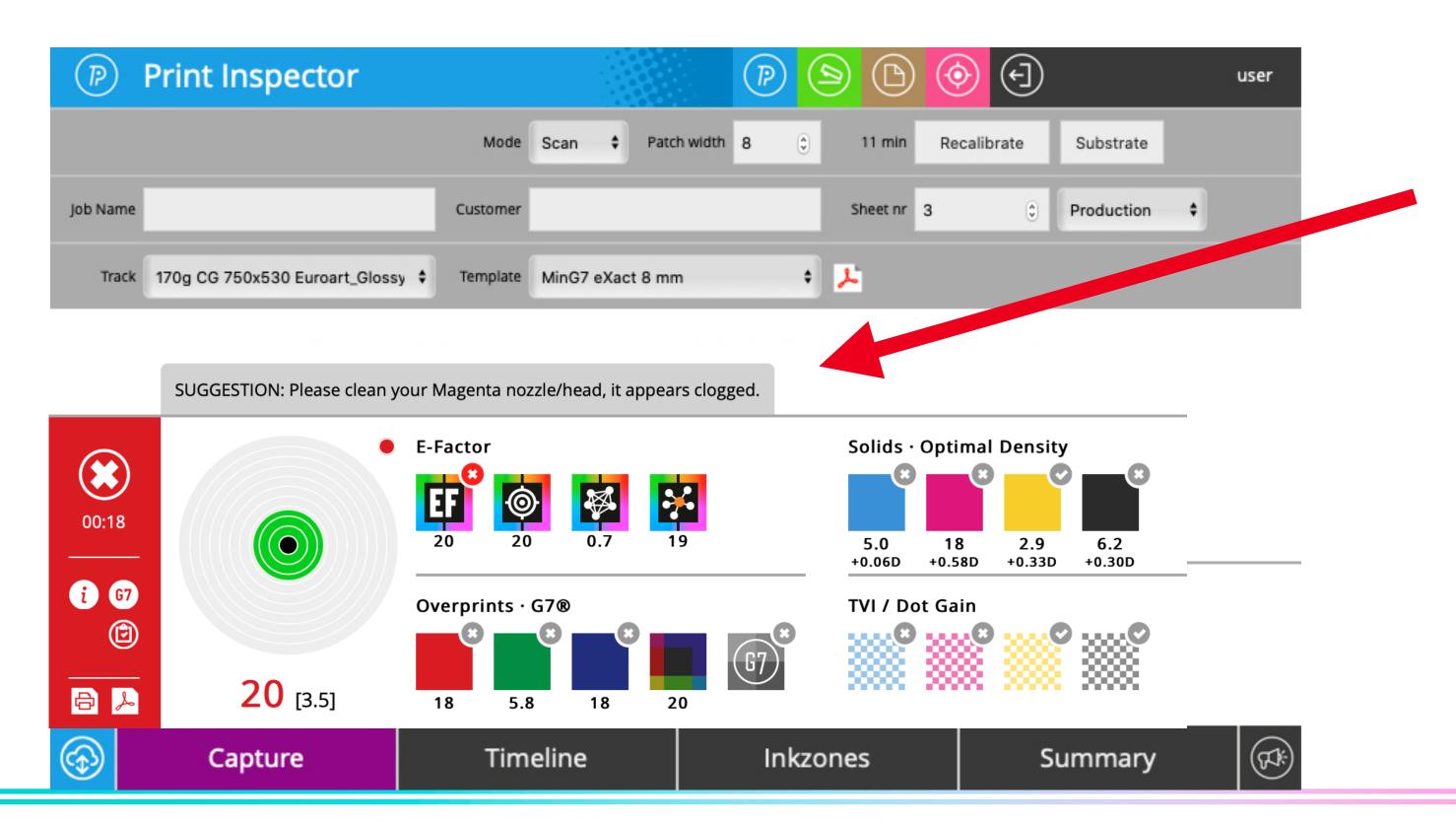




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Red is not—- And we want to help direct operator to fix based on print technology and data!



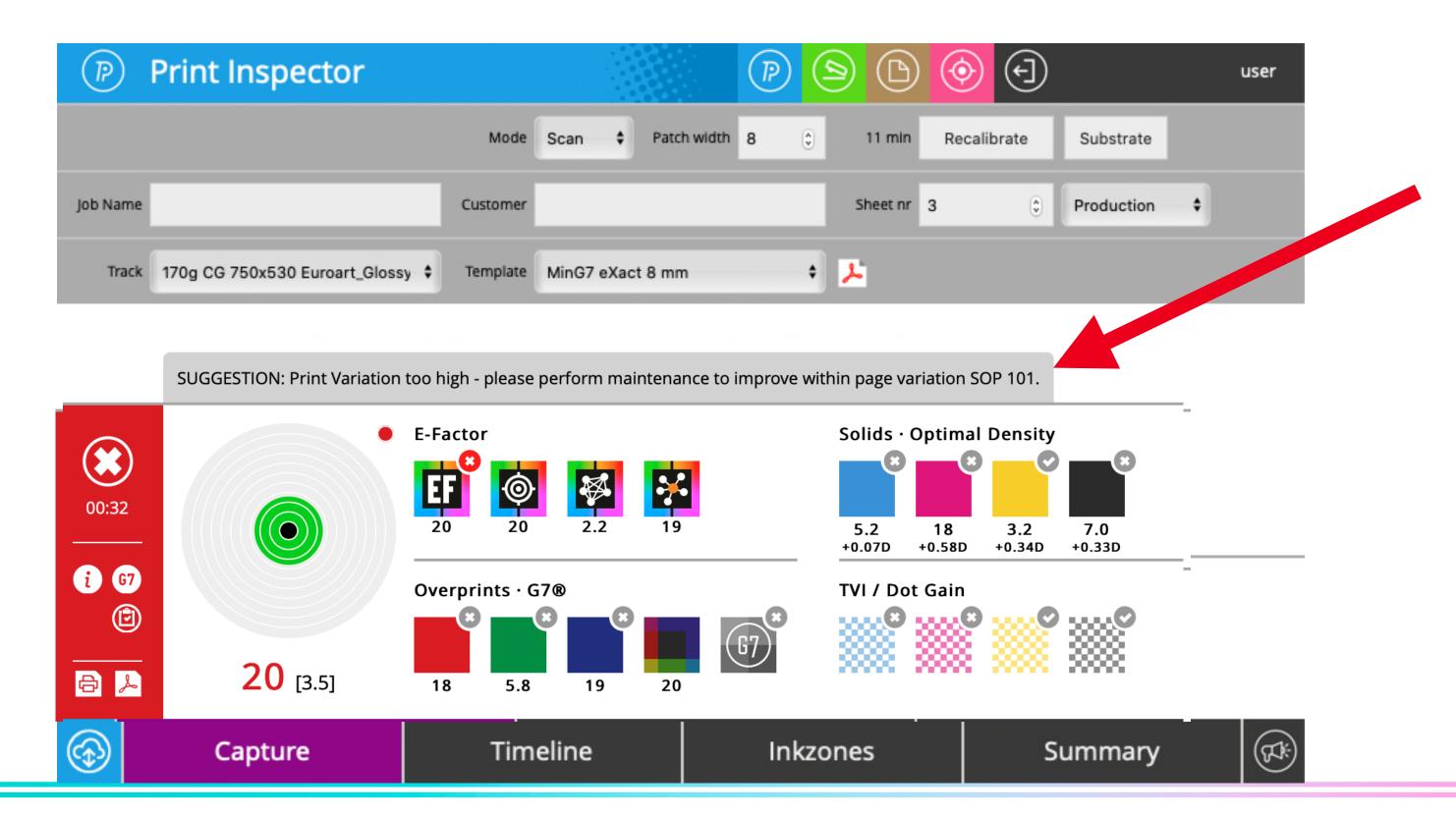




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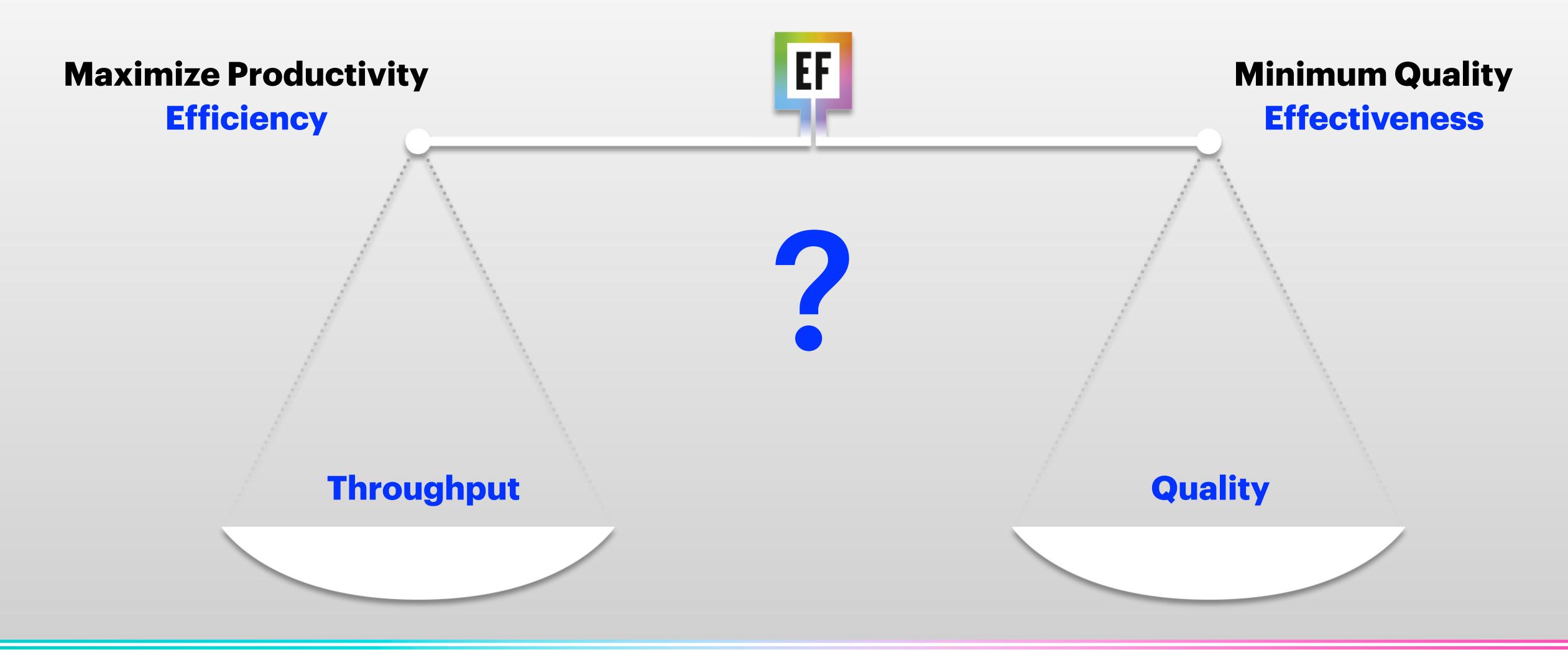
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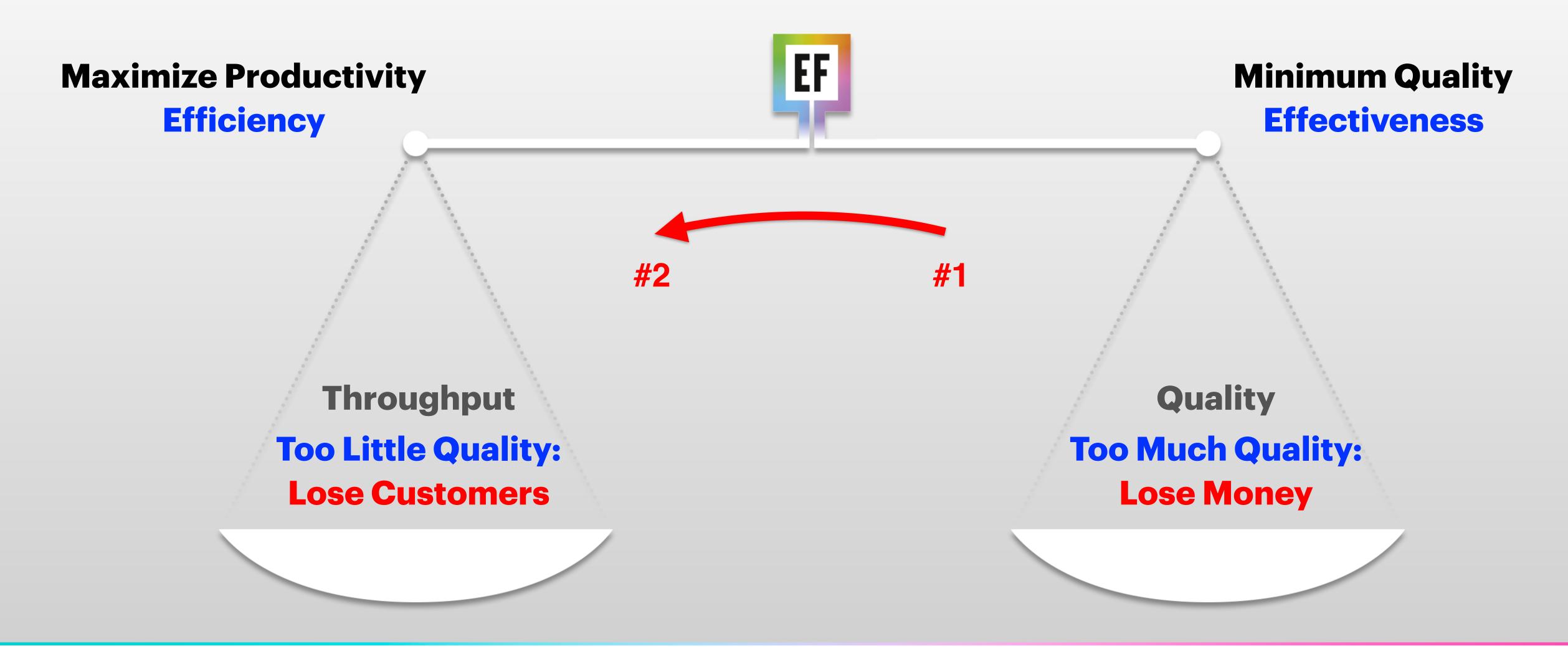




### **Educating Management on Quality**



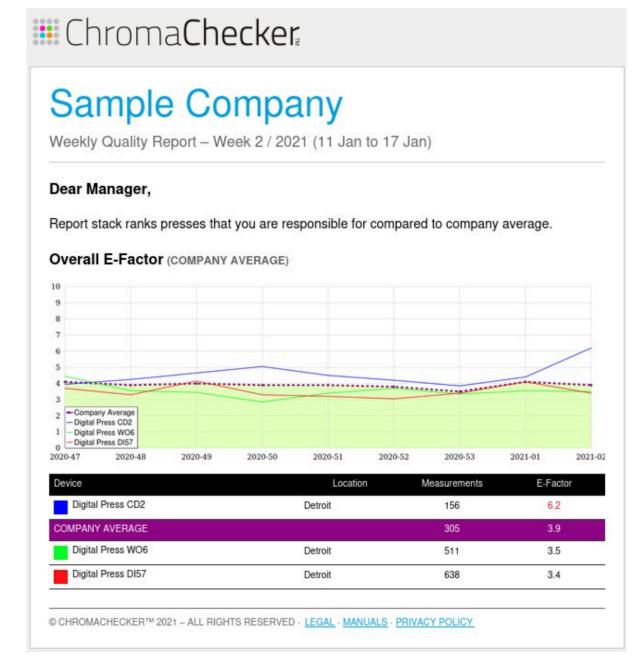
### **Establish Minimum Quality Requirements**

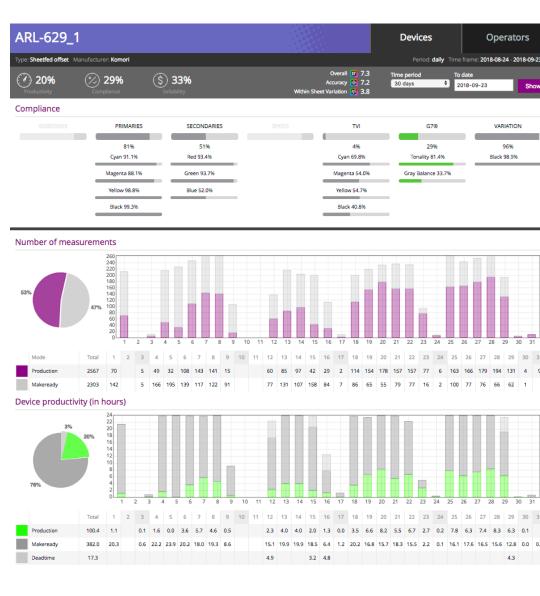


### Continuous Performance Reports

#### Reporting Salability – Continuous Improvement

- Manager/Operator KPI:
  - Dotted line shows average, only get data from their printers
- Manager only sees their printers
  - 6 Week trend line showing improvement (lower is better)?
- Company wide initiative
  - Cloud based, automatically emailed





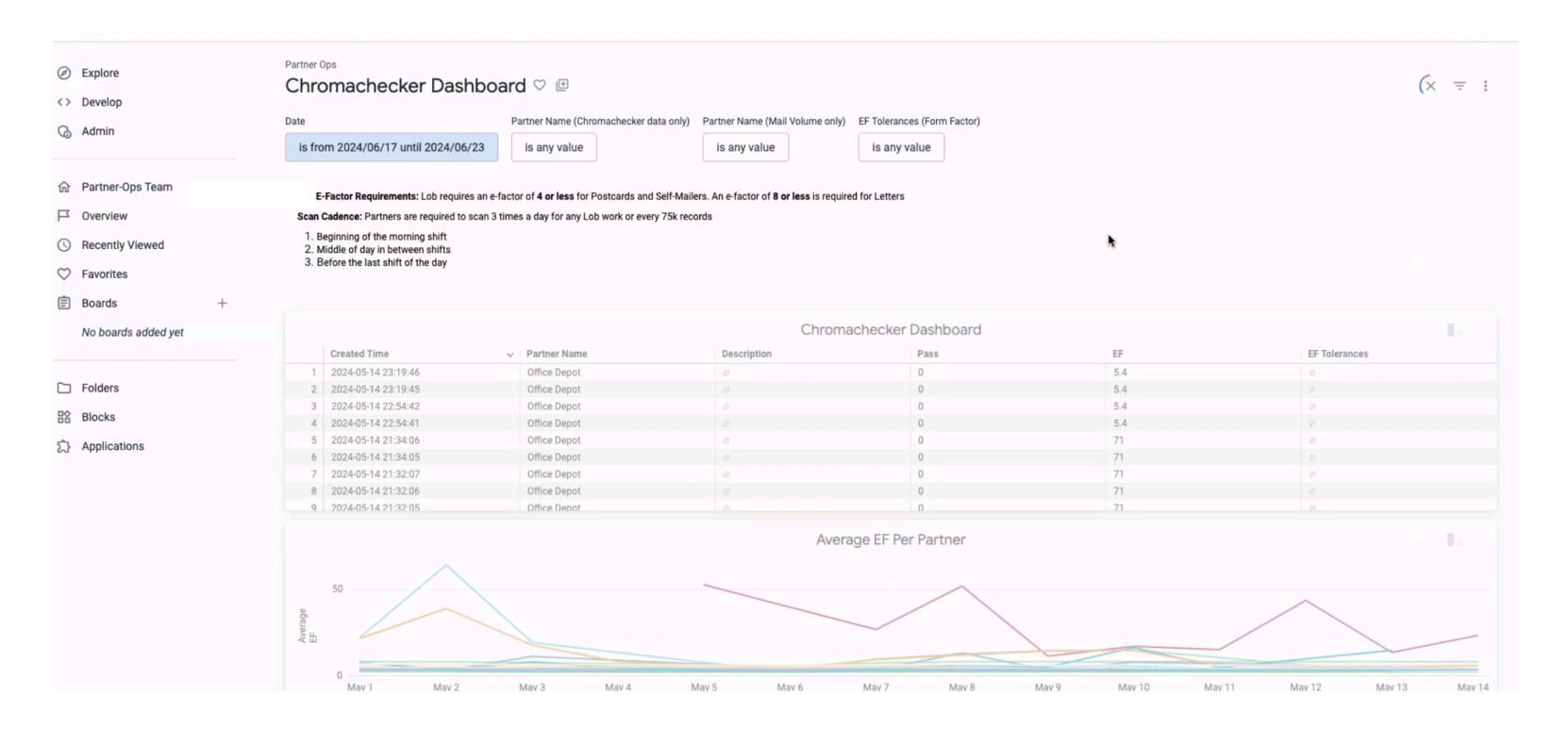




### **Custom Reports Relevant to Business**

#### ChromaChecker API- Merges Quality data with Performance data

Brand- Know how each provider is performing per level of work...





### Where Are You In Your Journey?

#### **Time to Transition to Print Manufacturing**

- Utilize both Process Control and Color Conformance metrics
- Efficiently and effectively produce salable goods

#### Compliment subjective with scientific approach to communications

- Scientifically quantify customers' color expectations with E-Factor
- Concretely know and communicate device capabilities upfront

#### **Balance Throughput with Quality**

- Analyze, optimize, and maintain print ecosystem with data
- Employ single digit guidance at management, expert, and operator level
- Take full advantage of continuous print process reporting

#### **Maximize Productivity and Profitability and Sustainability**

Produce salable color, first time every time!





### Road Map Implementing Conformance

#### **Project Inspector- Implement Color Conformance**

- What Printers to Check and Monitor?
- What Project Template? GRACoL, BestBuy, GMI Other?
  - Includes which reference, brand colors, color bar, tolerance
- Measure printed color bars into respective track using favorite tool
  - Repeat for multiple locations
- Assess how salable the print is?
  - How consistent each print is to themselves over time
  - How accurate each printer is to targeted reference
  - How close each printer is to one another
  - Are brand colors within desired expectations





### Where???

#### ROAD MAP TO ANALYTICS BASED PRINT MANUFACTURING

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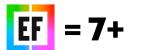




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**EF** = 2-3

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**Printing** any way, any day

### Resources - Thank You

#### **Helpful links**

- TAGA CRF 95th Percentile (E-Factor) Research https://chromachecker.com/include/img/PMG/Predict%20Color%20Image%20Match\_0804-TAGA2017.pdf
- Online E-Factor Exercise
   https://chromachecker.com/cee/en/start
- Online ΔE Spot color exercise

  https://chromachecker.com/colorexercise/en/start
- david@chromachecker.com 651.717.0590