Implementing Efficiency and Effectiveness in Print Manufacturing

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Agenda

- Important Statistics for Print Service Providers
- Implement Lean Print Manufacturing
- Implement Continuous Improvement
- How to learn where your shop is today
- Business Intelligence
- Actionable data...

Printer Profitability Facts

PIA Industry Flash Report 2017

- Top 25% Printers make >5% margin on sales
- Next 50% Printers make <2% margin on sales
- Last 25% Printers make 0% margin on sales

\$400 Waste= 1 Customer Rejected Job due to color Requires \$8,000 Sales to overcome for top 25% printers \$20,000 Sales to overcome for next 50% printers

Can't manage what you don't measure



Lean Print Manufacturing = Eliminating Waste

Lean Print Manufacturing

Oriented to Management

Controlling Manufacturing (Printing)

Reducing costs to increase efficiency, profitability, and value to customer

Effectiveness + Efficiency + Discipline= Lean Print Manufacturing

Effectiveness- doing the right thing

Efficiency- doing things the right way

Discipline - Plan, Do, Check, Adjust



What is Continuous Improvement?

Incremental Improvements to Production Process (Kaizen)

- Oriented to Operators- front line employees given easy pass fail criteria
- Reporting- Small, measured daily contributions, KPIs related to Color Acceptance
- Aggregate of Improvements- significant to overall performance

Keys to Continuous Improvement in Print Manufacturing

- Knowledge Repository Standard Operating Procedures (SOPs)
- Compliancy/Policy Management Delta E & E-Factor (CRF, 95th percentile delta E₀₀)
- Knowledge Comprehension E-Learning modules and instructive videos
- <u>Evaluations</u>- proactively assess devices and personnel (KPIs) system reporting
- Behavior Change Employees enabled to embrace disruptions & contribute to solutions

How to Determine What is Waste?

Print that isn't Salable...

- OHOW different is too different for customer to buy?
 - ♦ 1= Proof
 - 2= Acceptable?
 - ♦ 3= Not...



Scientific Research to Quantify Salability

Everyone has different Expectations (E-Factor)



- Visual Survey of 200 Print Buyers
- Comparison images built with type of ΔE- 95th Percentile CRF
 - Provided 80 random paired comparisons, D50 Lighting
 - Graded Match: Excellent, Good, Fair, Poor, Unacceptable

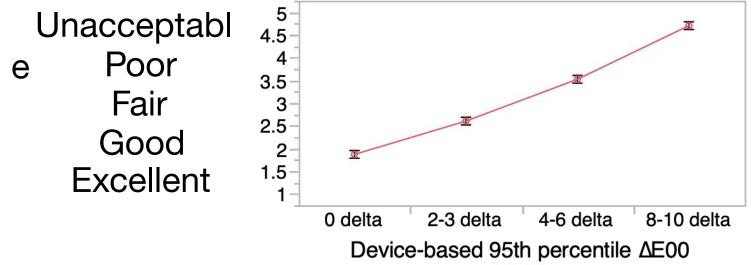




Industry Results?

Print Buyer Survey, Published TAGA 2017

 ANOVA statistical analysis proves a linear relationship between E-Factor and human visual judgement!







Summary- Very Interesting...

Industry Survey proves:

- "One" number to define customer expectations
 - E-Factor: 2-3 = Good or Excellent Match by vast majority
 - E-Factor: 3-8 = Disagreement on Acceptability
 Danger Zone: Unacceptable to 50%+
 - E-Factor: 8+ = Unacceptable by vast majority (97%)
 - Most printing is 4-8 E-Factor different from Proof
 ** thousands of printers surveyed with ChromaChecker



How to Determine What is Waste?

Print that isn't Salable...

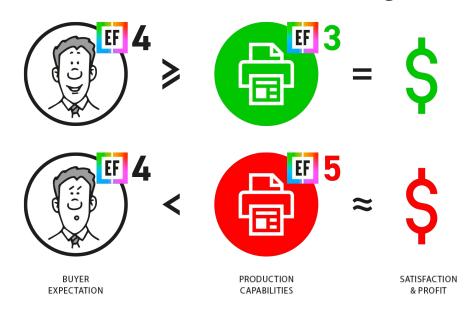
- Ohow different is too different for customer to pay for?
 - 1. Proof
 - ◆ 2. EF= 3
 - ♦ 3. EF= 15
- Actual Clemson
 Survey with 10 big web
 Printers, all but one
 was more than 4.5 EF



ChromaChecker: Salability Platform!

Color Conformance Platform

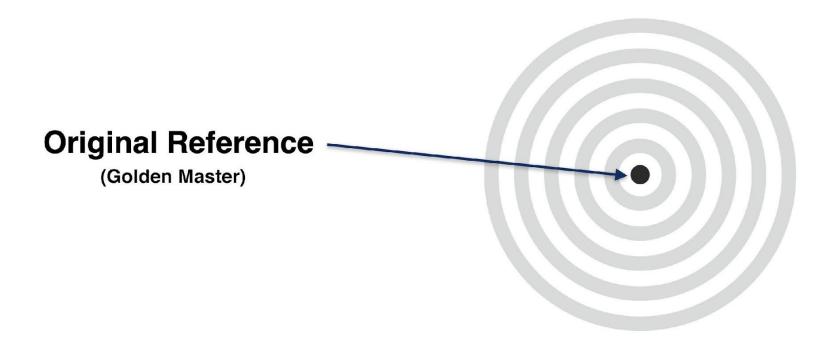
- Defines Production Capability of all Devices
- Defines if devices are within Customer Expectations
 - Operator- Real time judgement reduces waste
 - Sales/Customer Service/Management/Customer



Printing to Industry Reference Condition

Multiple printing devices match to reference

GRACoL2013 for coated papers





Color Match- Quantify How Close?

Match Printers to Reference (GRACoL)?

- Each printer is a dart, within tolerance?
- Do you know how your printers perform, every shift?

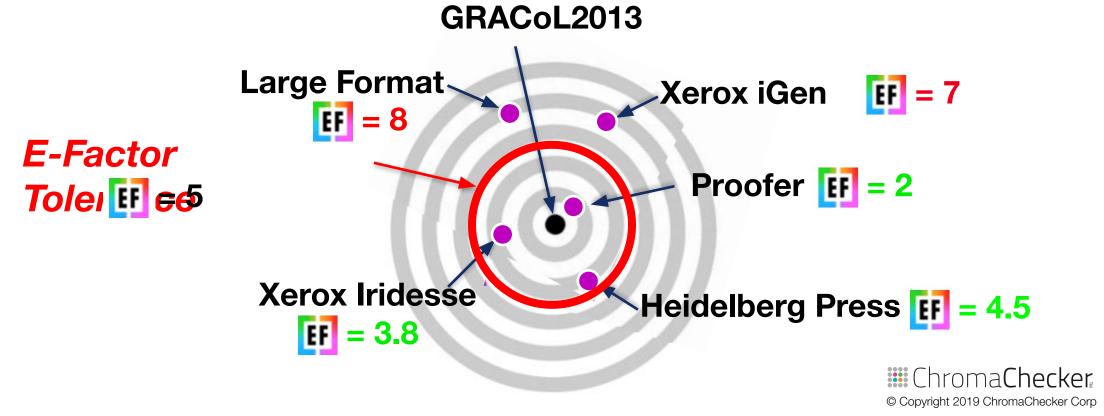
Large Format Xerox iGen Proofer Xerox Iridesse Heidelberg Press

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Color Match- Quantify How Close?

Define Plant Tolerance

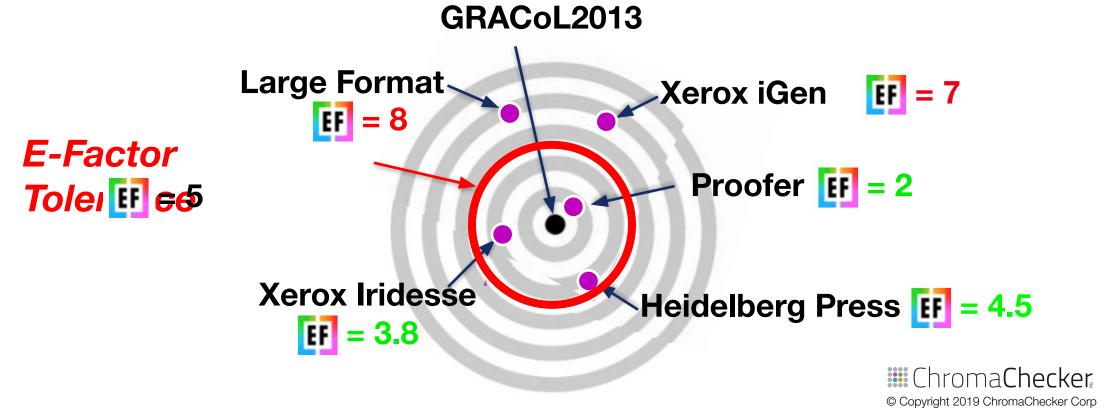
How close is Required? E-Factor metric...



Operator Reports, and Education

Operator Knows if Printer is Salable...

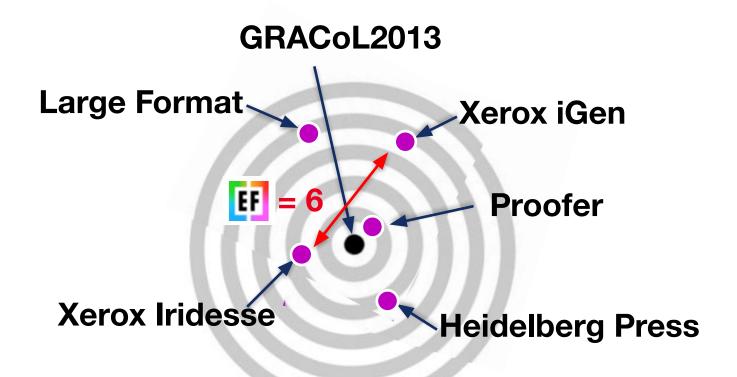
Eliminate Waste Immediately!!!



Color Match- Quantify How Close?

Match Printers to One Another

More important than matching reference, match each other





Collecting Data from Printer... Challenge

Automation- Reduce Operator involvement

- ChromaChecker Running with automated xy measurement devices
- Print and measure- no operator input
- ChromaCheck Works with built in scanner for C9070 etc.
- Push button, and feed print into scanner
- Show- ChromaCheck Video

Without Data, Every Decision is a Guess

Today- Proactive Maintenance Model- Predictive...

Can instruct Operator what is broken and how to fix

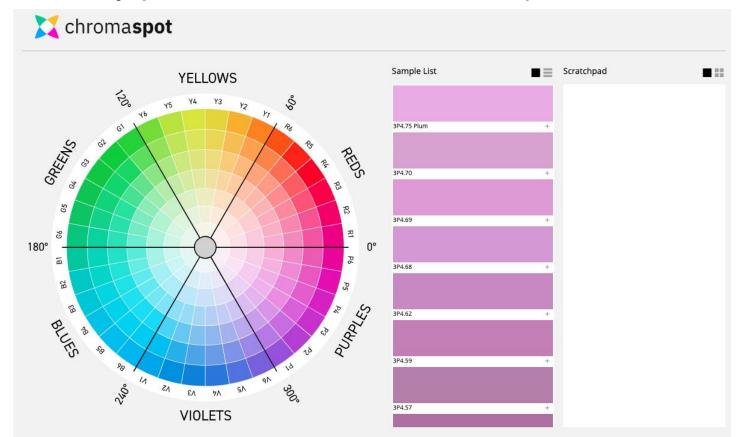




Open Color Library- Process Independent

ChromaSpot

- Print accurate swatch books on Xerox printing devices
- Provide only printable colors for Xerox printers

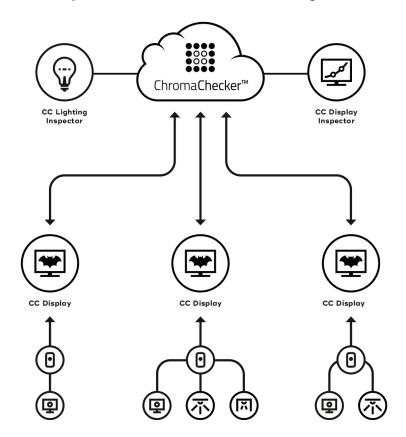




Display Inspector- Predict Color on Printer

Display Inspector

- Centralized Configuration of the how you want Monitors to Display
- Auto calibrate and profile, and verify that display is accurate





Sustainability for Consumables

Traceable, and Procedures to Match color

- Match substrates between printing technologies
- Traceable back to manufacturer for sustainability
- Know that color appearance matches, gloss, color, sheen, etc.
- Partnership with company certifying substrates for manufacturers



Print Manufacturing Salable Number

Road Map to Analytics Based Print Manufacturing

GRAPHIC ARTS

PRINT MANUFACTURING

SUBJECTIVE PERSONAL-BASED

METRIC-BASED SCIENTIFIC

VISUAL ASSESSMENT • COMPARATIVE COLOR MEASUREMENT • ADVANCED COLOR CONFORMANCE







VISUAL

Personal perception-based comparision to physical standard

- no knowledge required
- expensive and time-consuming personal supervision
- dependent on the person
- lighting conditions related
- uncontrolled metamerism

BASIC INSTRUMENTAL

Instrument-based comparision to physical standard

- numerically expressed color differences
- expensive and time-consuming personal supervision
- uncontrolled metamerism
- initial swatch-book inaccuracy

numerically expressed

to colorimetric standard

COLORIMETRIC AIM

Instrument-based comparision

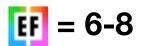
- color differences
- stable color definition
- exchangable color definition
- the possibility of remote control

SPECTRAL AIM

Instrument-based comparision to spectral standard

- numerically expressed color differences
- spot colors, SCTV. CxF/X-4 compliant
- exchangable color definition
- lighting condition

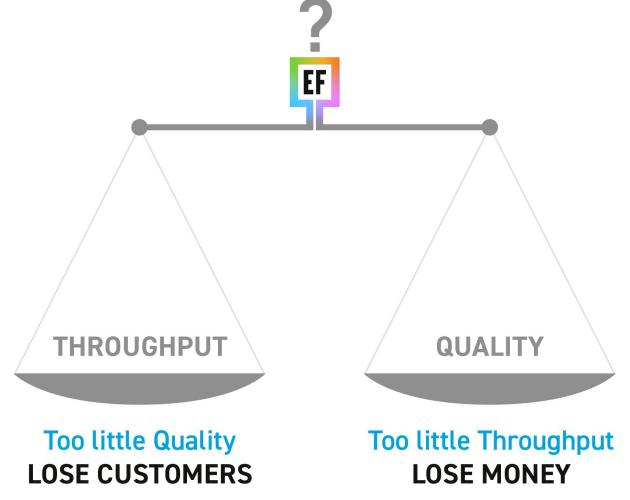




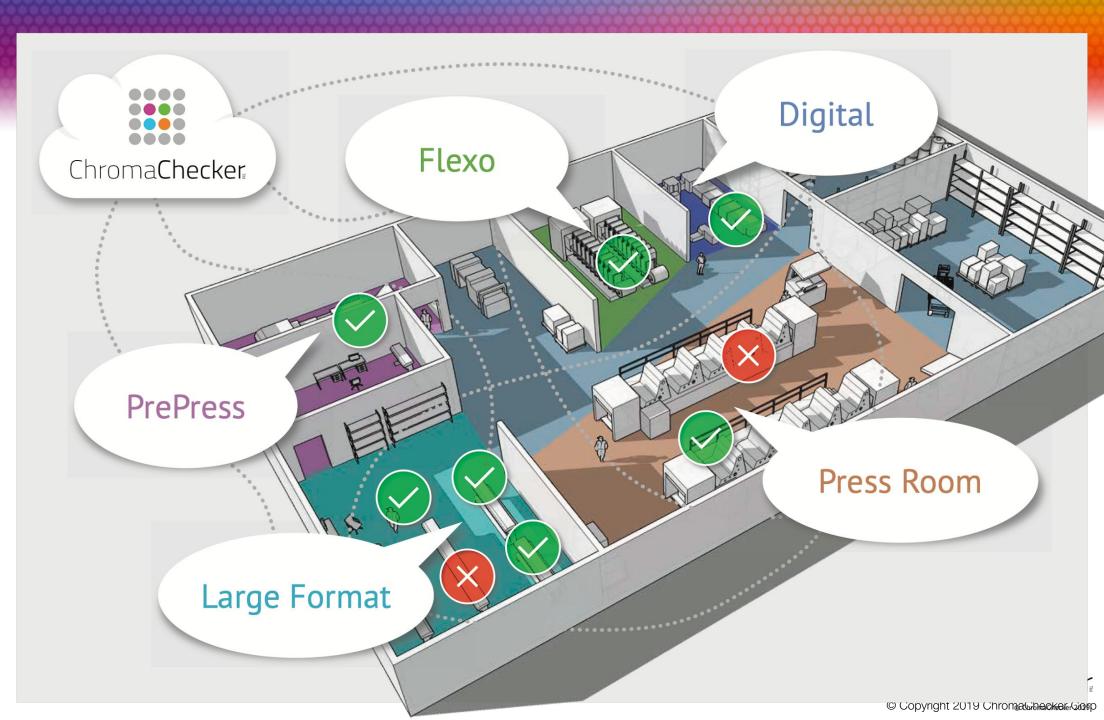


Establish Minimum Quality Requirements

James Maxwell: It is a matter of balancing economy against quality

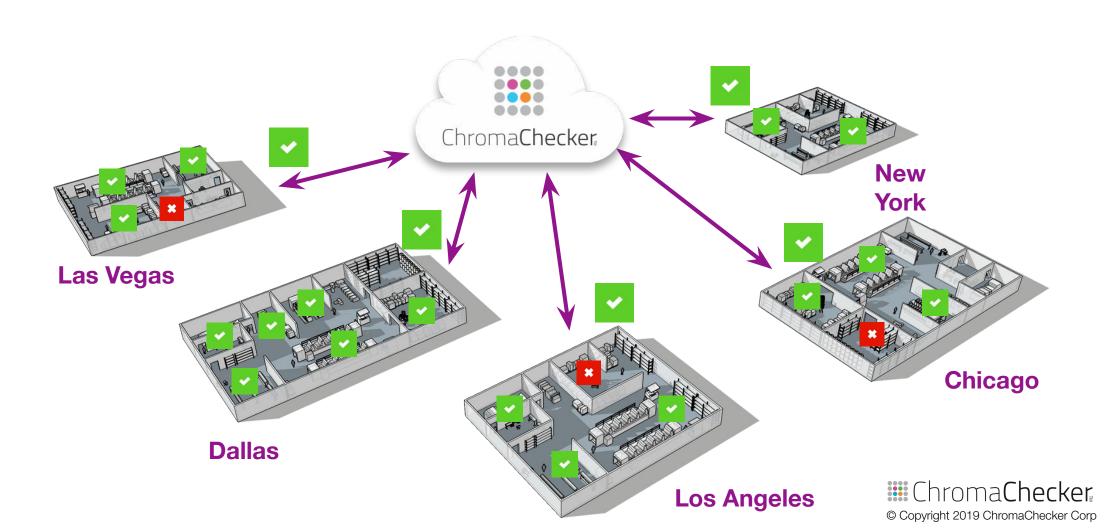






ChromaChecker: Manage Your Manufacturing

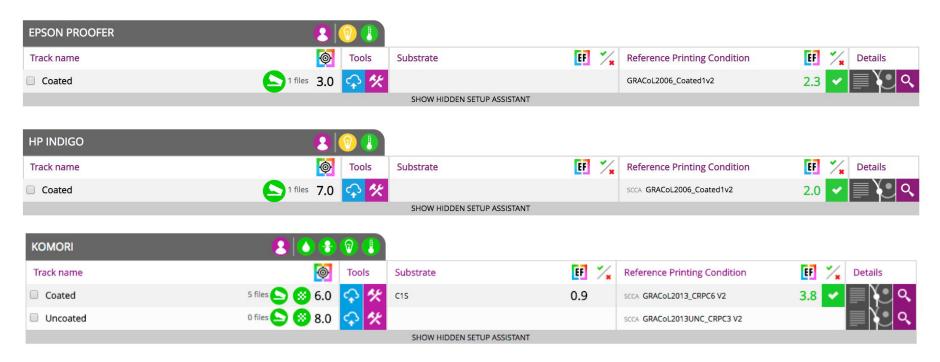
Any Plant – Anywhere in the World



ChromaChecker Manufacturing Framework

Reports E-Factor for all Printing Devices

- Reports Performance- Holds Everyone Accountable
- Green- Salable, Red- Not Salable

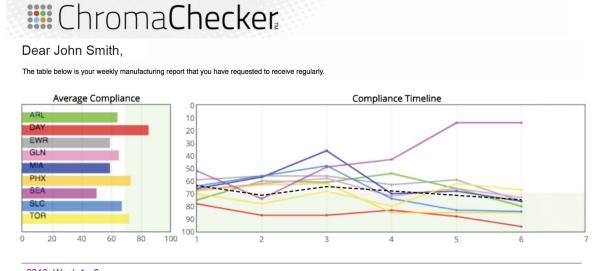




Weekly Report Cards for Managers/Operators

Reporting Salability- Continuous Improvement

- Manager/Operator- KPI:
 - Dotted line shows average, only get data from their printers
 - 6 Week trend line- showing improvement (lower is better)



2019, Week 1 - 6						
Device	Туре	Number of Measurements	E-Factor	Compliance	Salability	Productivity
ALL	ALL	15887	3.2	92%	85%	58%
ARL	Sheetfed offset	4558	3.8	88%	72%	54%
DAY	Proofer	48	2.2	98%	100%	59%
EWR	Sheetfed offset	551	3.8	78%	72%	54%
GLN	Sheetfed offset	55	8.7	88%	72%	54%



Ever Pass G7 But Color Not Salable?

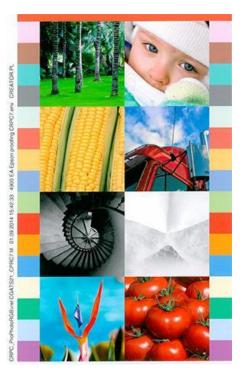
Process Control is NOT Color Conformance

- PC is Operational- keep device operating within accepted variation
- Color Conformance- Is it Salable? Meet Expectations?
 - Quantify Level of Color Quality- No more Tribal Knowledge

Both Prints Pass G7 Not Acceptable Match

$$|\mathbf{EF}| = 6.6$$







Learn What Your Printers Accuracy is...

ChromaChecker Capture, print target, measure:

Green is salable, Red is not





ChromaChecker Collecting Data

Non-Proprietary/Agnostic. Works with Existing Software!

ChromaChecker™ Ready Software*

- ChromaChecker™ Capture
- HP ColorBeat
- ChromaChecker™ Uploader
- Barbieri Gateway
- Rutherford Closed Loop
- basICColor Catch 5
- Print Measure
- Babelcolor Patch Tool
- Digital Information

ChromaChecker™ Compatible Software*

- Alwan Print Verifier (APV) / Alwan Print Standardizer (APS)
- Rutherford

CC Uploader Compatible Software*

- Heidelberg Image Control with Quality Monitor
- X-Rite IntelliTrax
- X-Rite EasyTrax
- X-Rite ColorCert
- X-Rite eXact Manager
- Digital Information Ink Zone Move
- Bodoni Press Sign
- QuadTech SpectralCam
- QuadTech ColorTrack
- AVT/GMI
- EFI Fierv XF
- Techkon Expresso
- KBA software with the export option
- •GMG
- ORIS CGS
- Measure Color
- SpotOn
- PrintFlow

Supported Instruments*

Handheld Instruments

- X-Rite i1 Pro 1 & 2
- X-Rite eXact / eXact Scan
- X-Rite Spectro densitometer 530
- X-Rite SP6X
- GretagMacbeth Spectro lino
- Techkon Spectrodens
- Konica Minolta Mviro1, and 9
- Color Sentinel CSS-110
- Nix Spectro2
- Variable Spectro1
- · Color Munki, Color Studio
- CC Sphere D8 Sphere

XY Instruments

- X-Rite i1iO 1 & 2
- X-Rite i1 iSis 1 & 2
- Konica Minolta FD-9
- Barbieri Spectro LFP

Press/ Printer Built-in Instruments

- X-Rite Intellitrax 1 & 2
- X-Rite EasyTrax
- Techkon SpectroJet
- Techkon SpectroDrive
- Heidelberg Image Control
- Heidelberg Axis Control
- Heidelberg Inpress Control 2
- Epson SpectraProofer
- QuadTechSpectralCam
- KBA Hardware/Software (2013+)
- Komori PDC-SX / S1 / S2
- HP Indigo 12000 Color Beat
- Xeikon Inline
- AVT/GMI

Supported Measurement File Formats

Virtually any instrument that measures spectral or colorimetric data can be used with ChromaChecker™ Cloud if it can save measurements data in on of listed bellow file formats:

- CGATS (.txt/.it8)
- SVF (.svf)
- XML (ISO 28178) (.xml)
- CxF (Multiple versions)
- GMG

Colorimetric data provide limited analysis. Most ChromaChecker™ features require spectral data.



Understand Production Manufacturing

What is Your "Normal" E-Factor for all Printers

- Implement Lean Manufacturing- Eliminate Waste
- Implement Process Control procedures to improve if necessary
- Quantify Level of Color Quality- eliminate tribal knowledge
- Required to automate and transition to manufacturing mode
- One number for Operators, Sales, Managers, Customers!!!
- Benchmark today!!
- chromachecker.com/free







PRINTING DEVICES

Flexographic Press

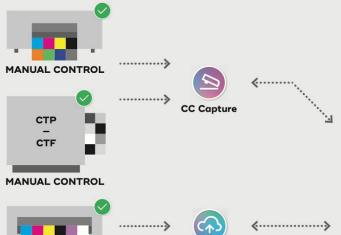
SPOT, PROCESS, EXTENDED GAMUT, SPOT SIMULATION

Digital Press

SPOT SIMULATION, PROCESS, RGB, EXTENDED GAMUT

PrePress

IN-LINE SPECTROPROOFER













HP PRINT BEAT **COLOR BEAT**



MULTI-USER



CC Capture



Conventional Offset / Screen Press

SPOT, PROCESS, EXTENDED GAMUT

Large / Grand Format

SPOT SIMULATION, PROCESS, RGB, EXTENDED GAMUT



CC Uploader









CC API - *PRINTMEASURE, RUTHERFORD CLOSED LOOP



CC Capture







(A) (P) (A)

REMOTE INSTRUMENT

KOMORI, X-RITE INTELLITIRAX, TECHKON SPECTRODRIVE, HEIDELBERG QUALITY EXPORT, KBA WITH COLOR EXPORT, **MEASURECOLOR ...**

Summary

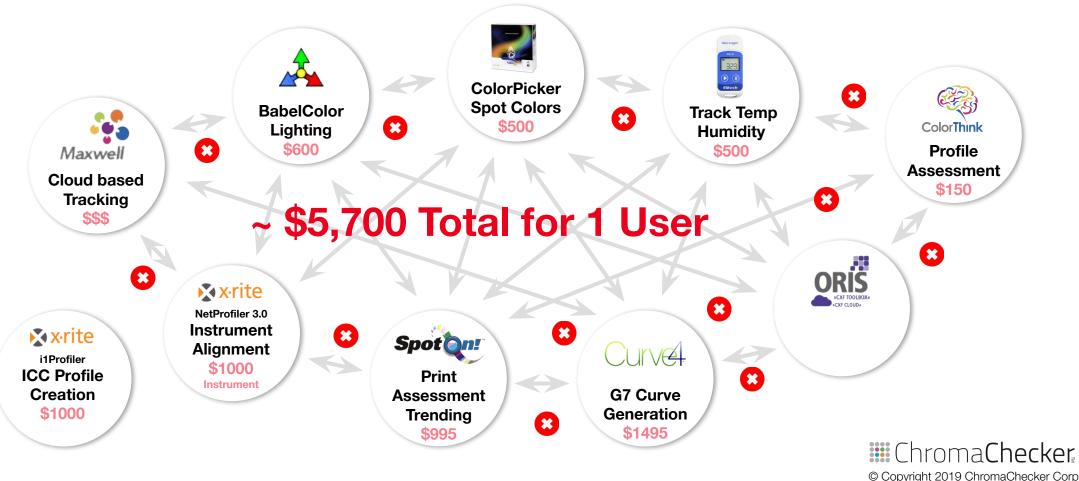
ChromaChecker- Complete Print Quality Platform

- Implement Lean Manufacturing- Eliminate Waste
- Implement Process Control procedures to improve if necessary
- Quantify Level of Color Quality- eliminate tribal knowledge
- Required to automate and transition to manufacturing mode
- One number for Operators, Sales, Managers, Customers!!!
- Proactive Maintenance quickly moving to Predictive with Al
- Minimize service calls, make operators more knowledgable, active

ChromaChecker Color Conformance Platform

Replace Individual Software Components

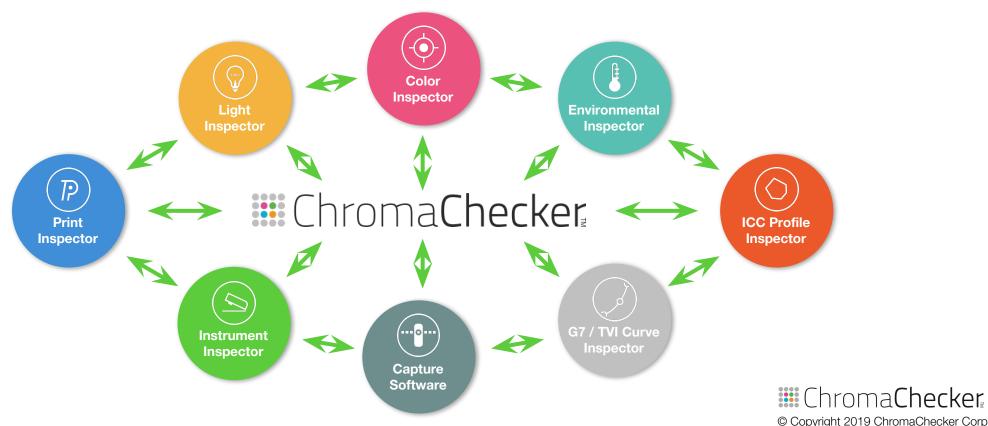
That don't integrate with one another

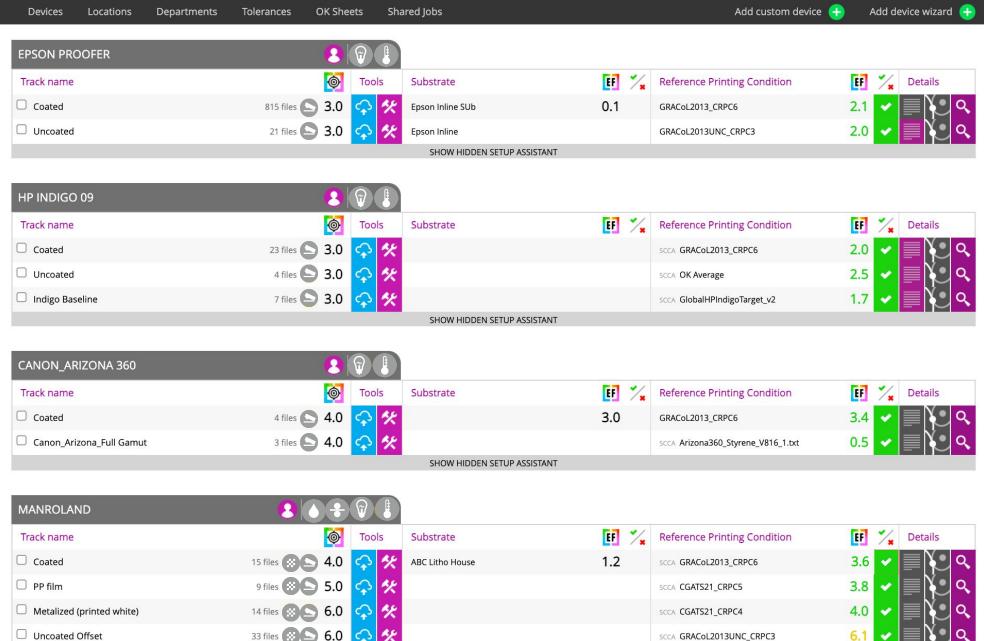


ChromaChecker Color Conformance Platform

Print Ecosystem with ChromaChecker!

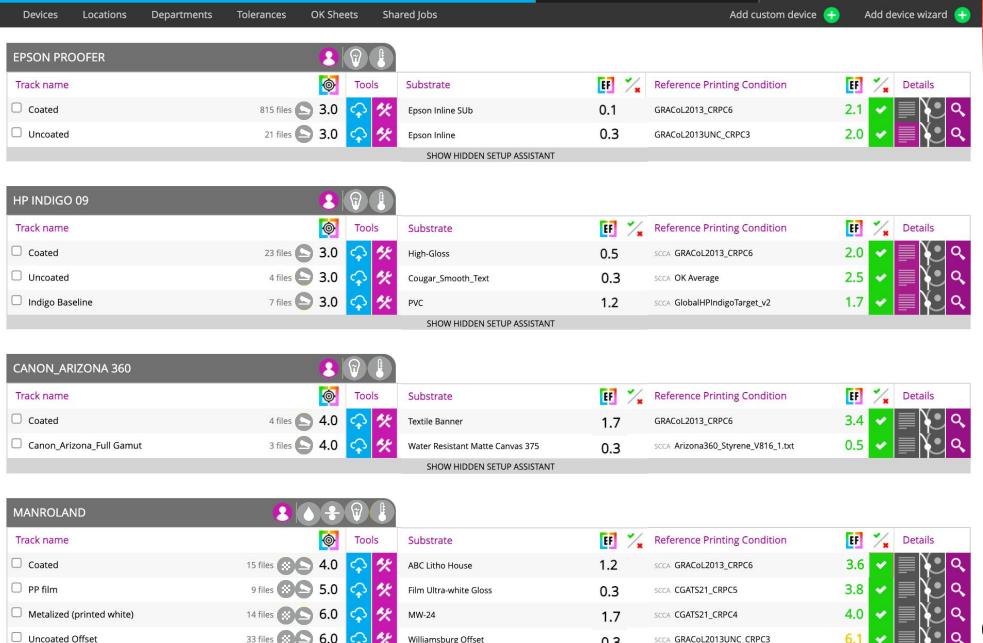
- Manages complex relationships, between devices and environment, enabling all elements to function as a cohesive unit
- One Dashboard shows status of all conditions







0.3



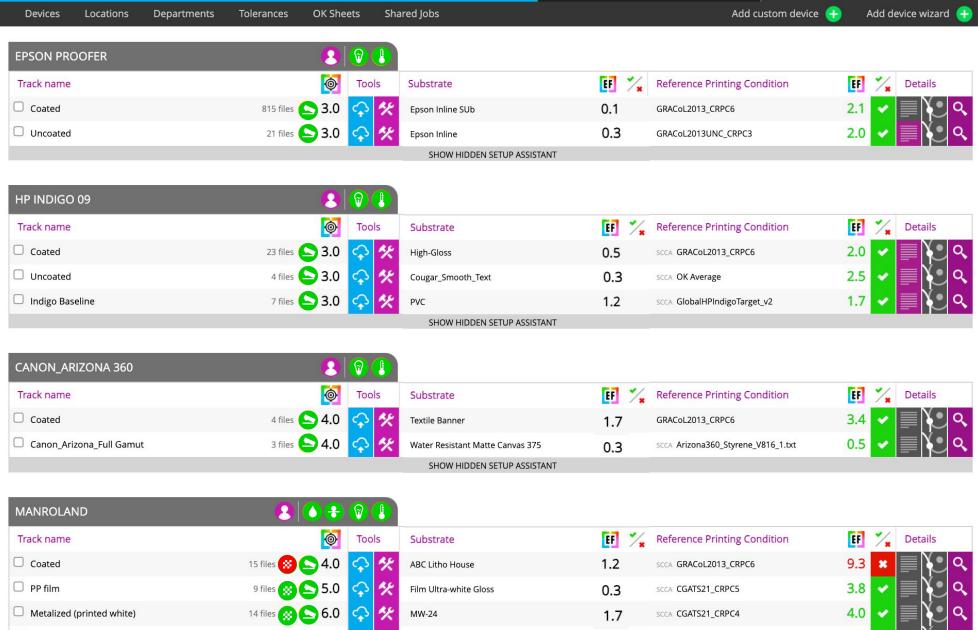
Williamsburg Offset

SHOW HIDDEN SETUP ASSISTANT



0.3

Uncoated Offset



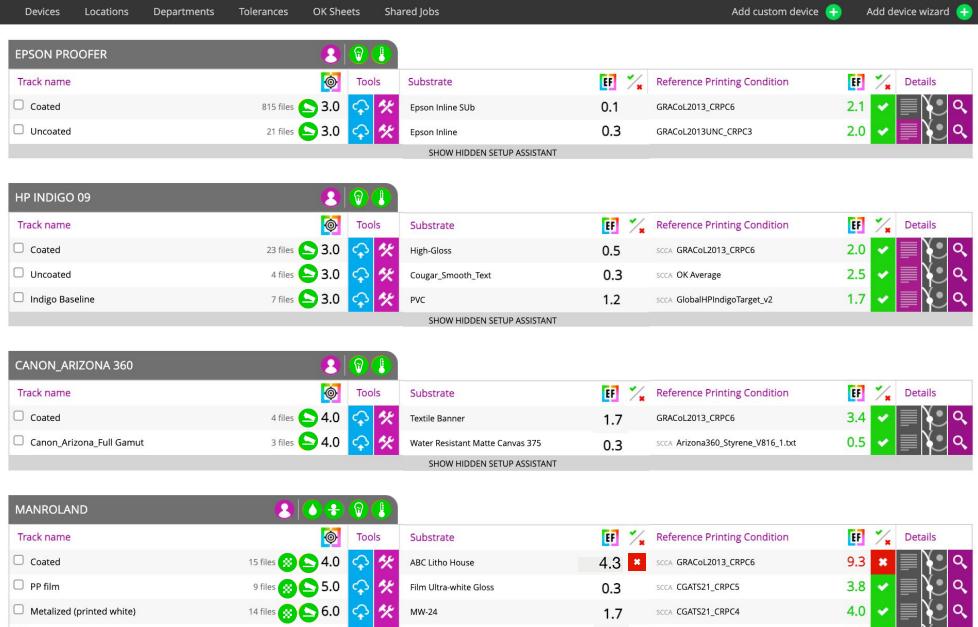
Williamsburg Offset

SHOW HIDDEN SETUP ASSISTANT



0.3

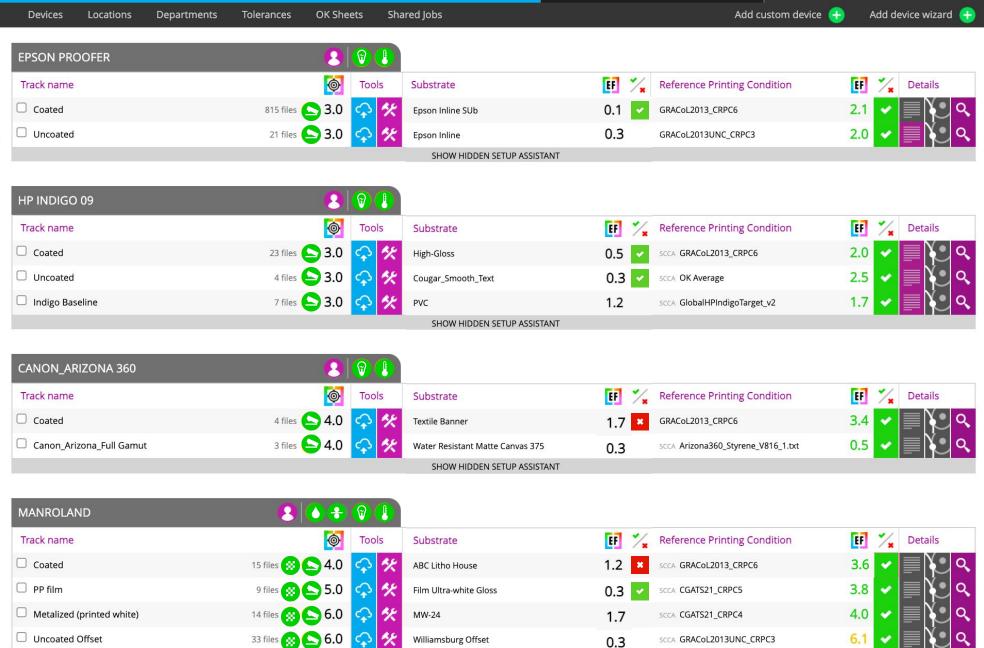
Uncoated Offset





Williamsburg Offset

0.3



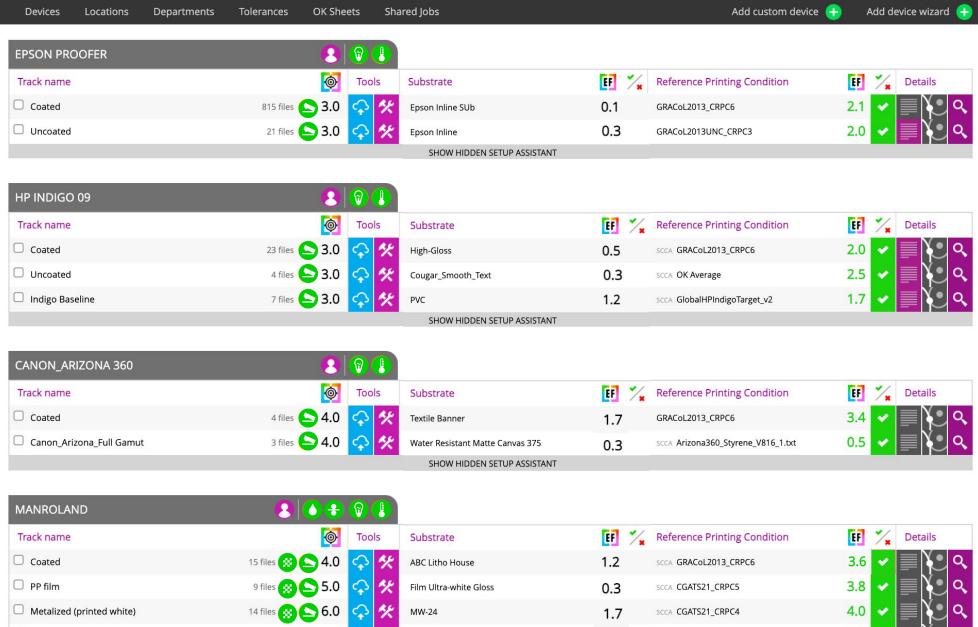
Williamsburg Offset

SHOW HIDDEN SETUP ASSISTANT



0.3

Uncoated Offset



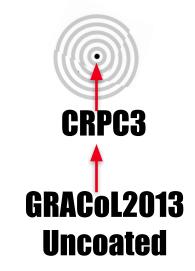


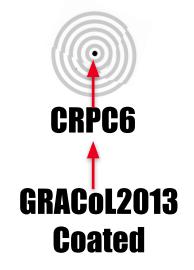
Williamsburg Offset

What Target are you aiming for?

What substrate are you printing on...

Uncoated References





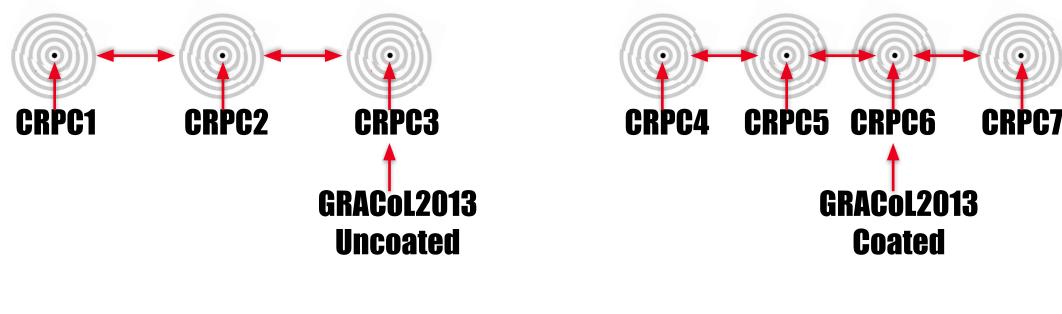




What Target are you aiming for? ISO 15339

What substrate are you printing on...

Uncoated References



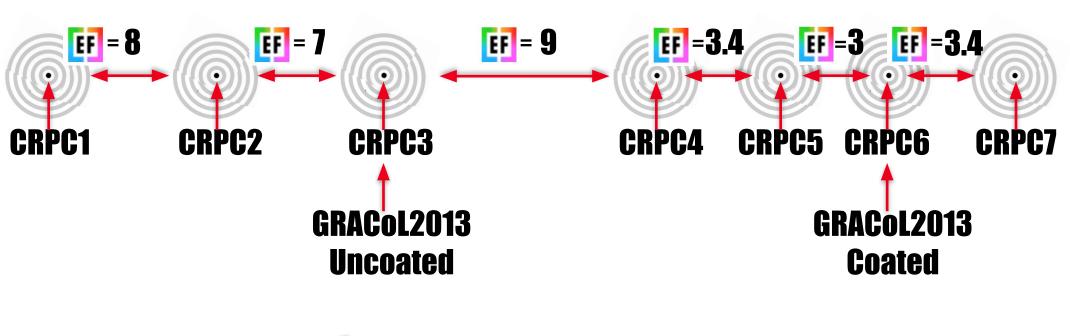




What Target are you aiming for?

What substrate are you printing on...

Uncoated References



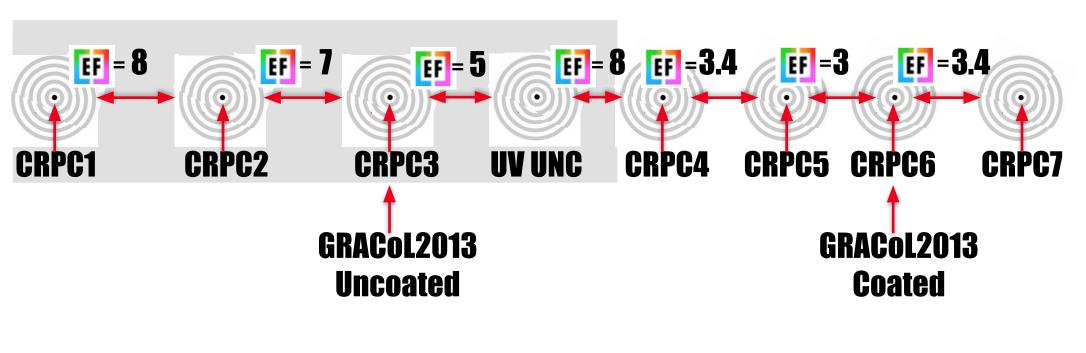




What Target are you aiming for?

What substrate are you printing on...

Uncoated References



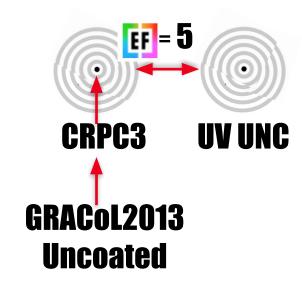




What Target are you aiming for?

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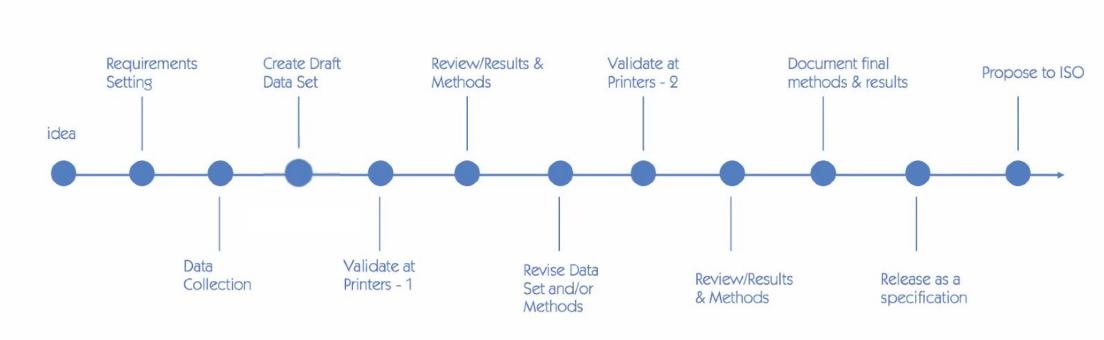
41%+ Larger Gamut
per ISO Gamut Calc





Where are We in the process

Multiple of Actual Press Runs



Contact Us

Larry Jones

- larry@chromachecker.com
- 610-972-9446 direct line

Technical Support

support@chromachecker.com